

Public Health Emergency (PHE) Unwind

What Providers Need to Know

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Learning Points

PHE end date runs through July 15, 2022
(waiting for new end date)

*Members need to update their contact
information

PHE Unwind:
*keep it simple!

*Members need to check their mail for
renewal packets

Identify resources if members lose
coverage

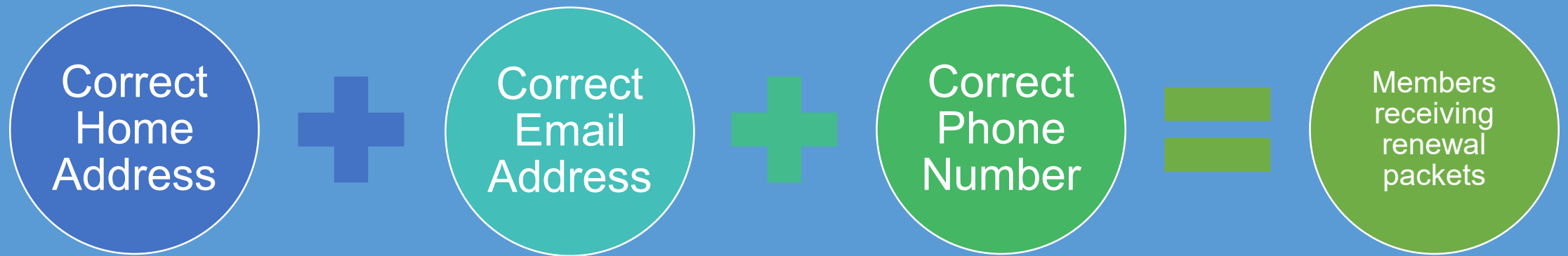
Latest Communication from HCPF



It is important to go to the website for latest updates about the end date for the public health emergency. There is a sixty (60) day notice period before any end to the PHE.

<https://hcpf.colorado.gov/phe-planning>

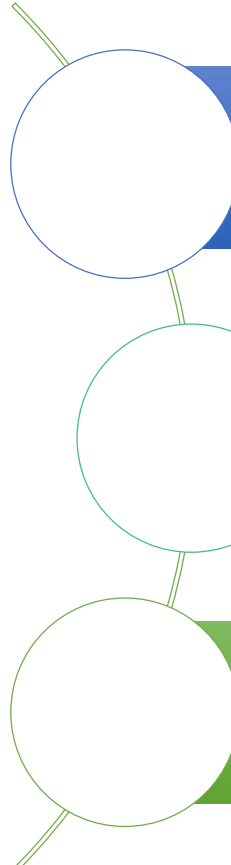
Members Must Update Contact Information



Members can update their contact information on PEAK app/website, local DHS office, or through a Certified Assistance Site and Enrollment Center. See:

<https://hcpf.colorado.gov/uya-campaign>

Renewal Revamp



The state simplified the content for members to keep their eligibility. There is an ex-parte process for renewing benefits.

Document title changed from redetermination packet to renewal packet.

Members **MUST** sign the signature page when returning packet.

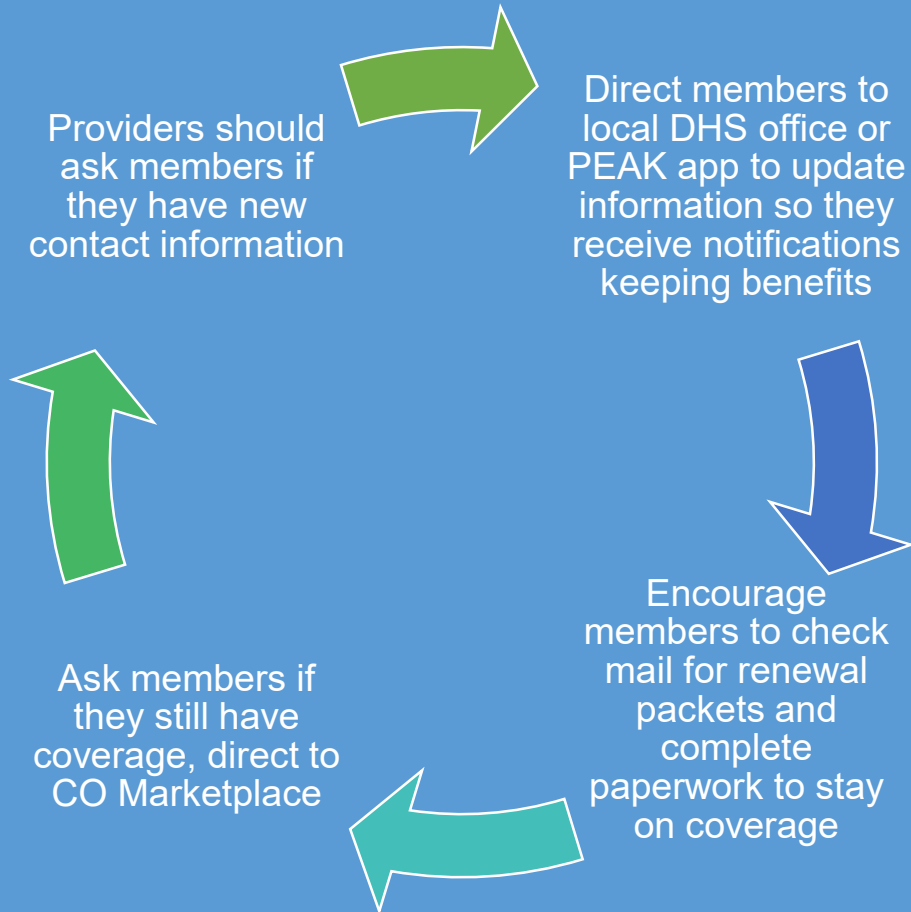
What happens if a Member loses coverage?

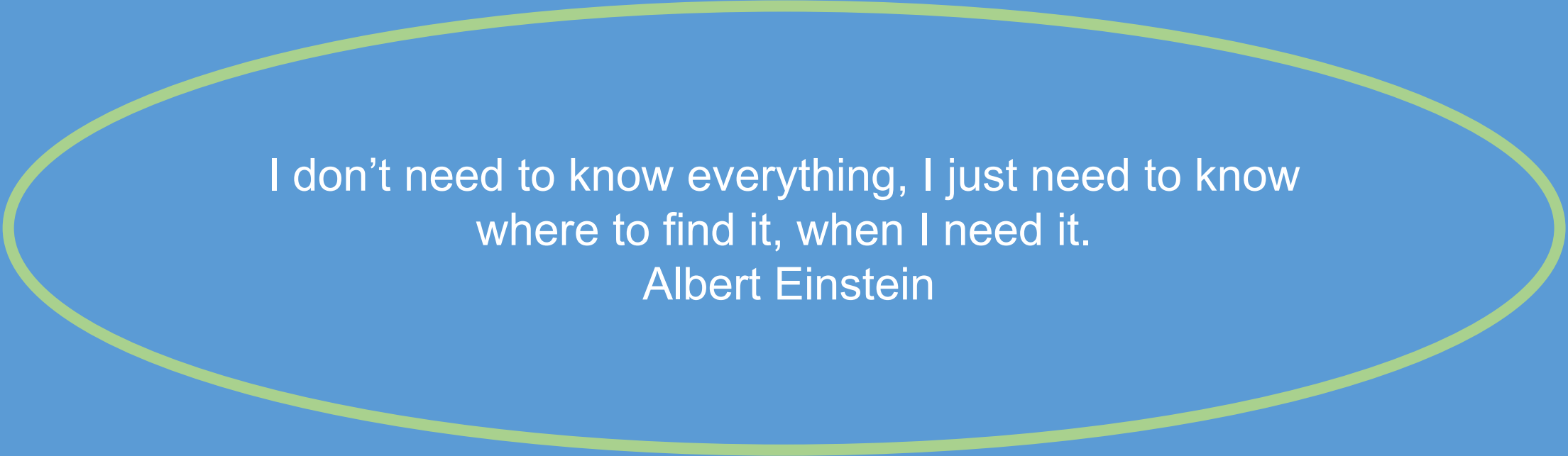


Members will no longer have continuous coverage once PHE ends. If you identify that a member has lost coverage, direct members to the Colorado Marketplace (Connect for Health Colorado) or a Certified Assistance Site and Enrollment Center to identify other available coverage.

<https://connectforhealthco.com/>

Promoting Continuity of Coverage





I don't need to know everything, I just need to know
where to find it, when I need it.
Albert Einstein

Resources

<https://hcpf.colorado.gov/phe-planning>

<https://hcpf.colorado.gov/uva-campaign>

<https://connectforhealthco.com/>

1% Better. . . Small changes over time have lasting results (James Clear)

What is 1 thing you can start doing?

What is 1 thing you can stop doing?

What is 1 thing that you need to help members maintain coverage?