


A woman with dark, curly hair is smiling while brushing her teeth with a white toothbrush. She is wearing a light pink t-shirt. The background is a bright, out-of-focus window with white frames.

THE ORAL HEALTH & MENTAL HEALTH CONNECTION

DentaQuest[®] 

Today's discussion:

DentaQuest's
role in Colorado

The importance
of oral health

Health First
Colorado & CHP+
dental benefits

The physical,
behavioral and oral
health connection

Member
education, tools
and supports

WHO IS DENTAQUEST?

**Contracts with Health Care Policy and Financing
to administer the Health First Colorado and
CHP+ dental plans**

Manages provider network across the state

Provider Support

- ✓ **Central point of contact for oral health providers and staff**
- ✓ **Billing and claims processing questions**
- ✓ **Recruit providers to enhance the Colorado network**

Member Support

- ✓ **Build Health First Colorado and CHP+ plan awareness**
- ✓ **Help members find a dental provider**
- ✓ **Promote the importance of oral health and the oral systemic connection**
- ✓ **Engage in member and community partner education through health fairs, community events and presentations**
- ✓ **Assist individual members navigate the grievance & appeals process**

Significant barriers to oral health care are common in the United States



93% of individuals living in poverty have unmet dental needs compared to 58% in high-income families.



Only 28% of individuals living in poverty utilized dental services compared to 55% of high-income families.



Those in poverty spend ten times more as a proportion of their annual family income on dental services compared to high income families

Good Oral Health = Whole Body Health



Good Oral Health = Whole Body Health



Average Savings:

\$2,840

Per Patient Per Year



Average Savings:

\$1,090

Per Patient Per Year



Average Savings:

\$2,433

Per Patient Per Year

Oral Health & Behavioral Health are Connected





EATING DISORDERS & ORAL HEALTH



COGNITIVE ISSUES & ORAL HEALTH



DEPRESSION & ORAL HEALTH

HEALTH FIRST COLORADO BENEFITS

Health First Colorado coverage includes, but is not limited to:

- **Exams**
- **X-rays**
- **Cleanings**
- **Fillings**
- **Crowns**
- **Root Canals**
- **Extractions**
- **Periodontal Cleanings**
(deep cleanings used to treat gum disease)
- **Dentures/Partials***
- **Dental Emergencies***



Adults

**The Health First Colorado adult dental benefit is
\$1,500 per fiscal year.**

**Benefit covers a variety of preventive and restorative
services.**

**Dentures and Emergency care are covered outside of
the annual benefit & don't count against that benefit.**

CHILD HEALTH PLAN *PLUS* (CHP+) DENTAL BENEFITS

CHP+ coverage includes, but is not limited to:

- **Diagnostic Services**
(annual exams and x-rays)
- **Preventative Services** (annual cleaning, fluoride and sealants)
- **Basic Restorative**
- **Oral Surgery Services**
- **Endodontic Services**
- **Periodontic Services**
- **Removable Prosthodontics**
- **Orthodontics** (covered only when medically necessary)

MEMBER SUPPORT

Member Portal:

- Print ID cards
- Get benefit summary and history
- Find providers
- Access benefit handbook

24/7 account
access

All of your dental information in one place

- Check your benefits
- Get help when you need it
- Search for a dentist
- [Download your ID card](#)

Ready to register?

It's easy to manage your dental coverage. Just use our secure member website. Get started by creating an account. All you need is Internet access and e-mail.

[Create an account](#)

Already have an account?

Use your secure sign in to access your account. Once you're there, you'll find all sorts of useful information to manage your coverage.

[Sign in](#)

More Information

You can make your registration easy by gathering together these materials before you start.
[Here's what you'll need](#)

If you have questions, we're here to help!
[Contact us](#)

At DentaQuest, we are driven by our mission to improve the oral health of all.
[Learn more](#)

memberaccess.dentaquest.com



Member Services Support Center

**Health First Colorado:
1-855-225-1729/TTY: 711**

CHP+: 1-888-307-6561/TTY:711

Hours: 8:00 am-5:00 pm MST





Locating a Provider and Making an Appointment

- Members can locate a dental provider by calling DentaQuest member services or on the Find a Dentist tool at www.DentaQuest.com/Colorado
- Dental office should check for eligibility when the member calls to schedule an appointment. Members may be charged for services if they are not eligible.
- For Non-Emergent Medical Transportation (NEMT) contact IntelliRide (855) 489-4999/TDD state relay: 711 or hcpf.colorado.gov/nemtlist

HOW CAN I PROMOTE GOOD ORAL HEALTH?

- ✓ Schedule a staff training with DentaQuest
- ✓ Post oral health and benefit information provided by DentaQuest on social media and in newsletters
- ✓ Share oral health educational materials with members
- ✓ Include oral health questions on intake forms and refer clients to oral health providers

Questions?

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