

# Thank you

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email  
[COProviderRelations@Carelton.com](mailto:COProviderRelations@Carelton.com)

the slides and recording will also be posted to the RAE 2 and RAE 4 websites in the next week



# Thank you

Please type your questions in the Q & A during the webinar at anytime if you have questions

Everyone's line is muted during the webinar.

Thank you



# March Provider Support Call



Monthly Provider Roundtable

March 10th, 2023

# What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.



# NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



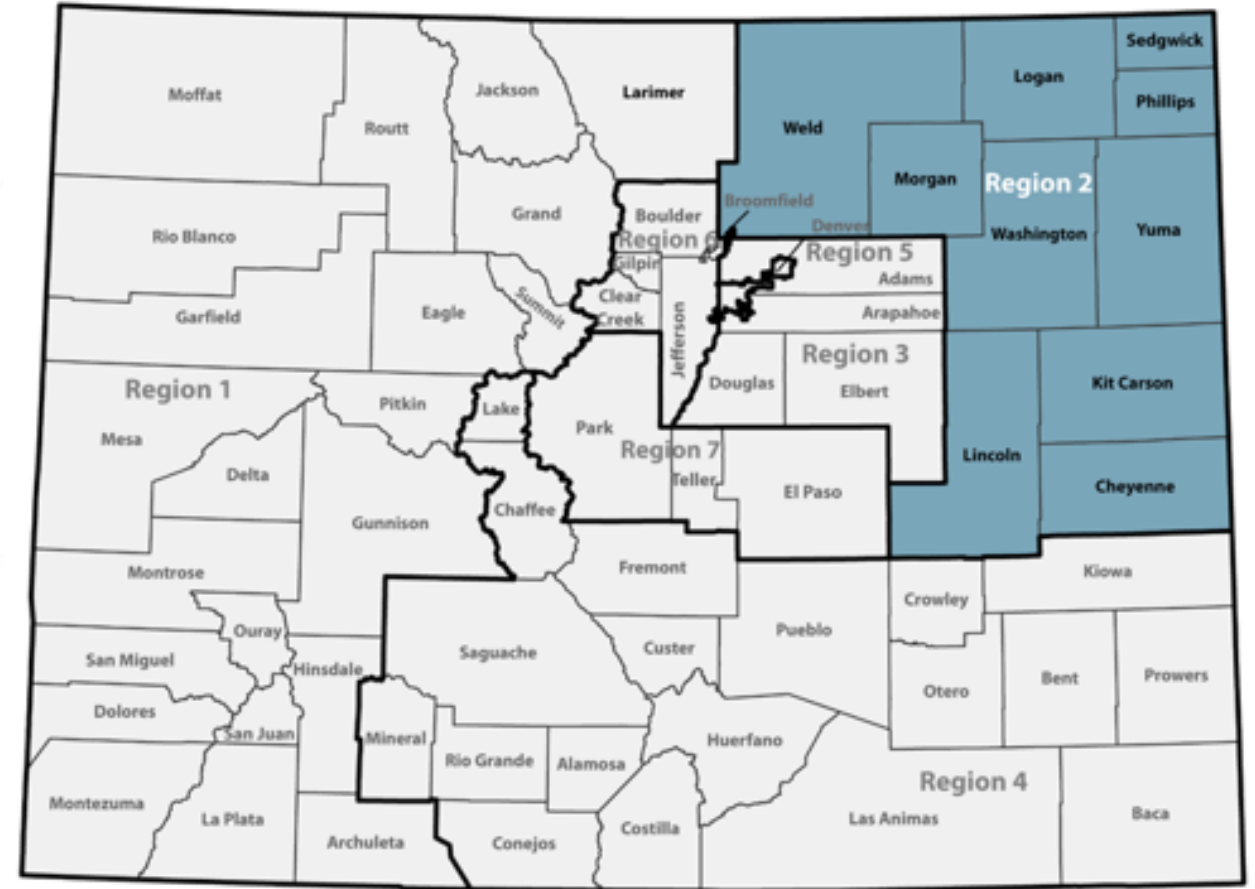
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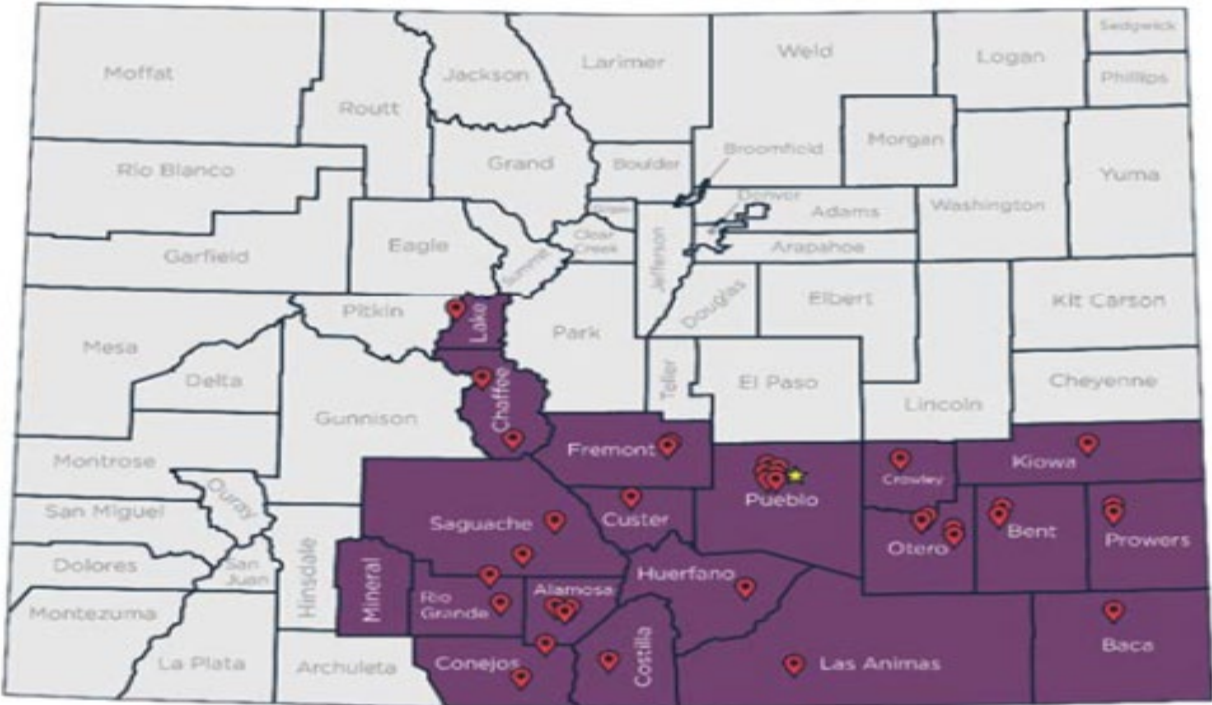


Administrative Service Organization:



Northeast Health Partners





# What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.



# Agenda

1. Welcome and Introductions
2. Brain Injury Strategies for Improved Engagement and Successful Outcomes – Liz Gerdeman (HCPF)
3. Updates
4. Reminders, Questions & Open Discussion





# Chapter 01

## Welcome and Introductions

Thank you for joining the February Provider Support Call



# Chapter 02

## Brain Injury Strategies for Improved Engagement and Successful Outcomes

Guest Speaker - Liz Gerdeman (HCPF)



3/10/2023

# Chapter 03

## Updates



# Carelon Training Webinars

Beacon offers monthly training webinars for providers. Here is the list of scheduled webinars for January.

You can register to any of these trainings by going to:

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

## Upcoming Webinars

ProviderConnect overview

Wednesday, March 15, 2023 at 2 p.m. ET

Follow Up After Hospitalization/HEDIS Measure Overview

Tuesday, March 21, 2023 at 2 p.m. ET

Claims Submission Guidance

Thursday, March 23, 2023 at 12 p.m. ET

Overdose Prevention in Opioid Use Disorders


Wednesday, March 29, 2023 at 3 p.m. ET



# Carelon Training Webinars

Provider Resources | Carelon Behavioral Health

ProvidersMembersFind a ProviderOther Carelon Sites


What We OfferWho We ArePerspectivesContact Us

# Provider resources


Supporting your success with informational resources, trainings, policies, and procedures

Provider Resources | Carelon Behavioral Health

ProvidersMembersFind a ProviderOther Carelon Sites

What We OfferWho We ArePerspectivesContact Us


## Provider Support



### Provider portal

The provider portal offers access to information pertinent to your profile, including claims, eligibility, benefits, and much more. A unique login is required to access this tool.


[Log in to the provider portal](#)



### Provider handbook

The provider handbook outlines our standard policies and procedures for individual providers, affiliates, group practices, programs, and facilities.


[Access the provider handbook](#)



### Provider toolkit

Access the provider toolkit for guidelines, screening tools, medication information, and member materials needed for behavioral health treatments.


[Access the toolkit](#)



### Provider newsletter

Our provider newsletter includes timely articles, training opportunities, regulatory updates, clinical highlights, and more.


[Access the newsletter](#)



### Trainings

Trainings cover a variety of topics ranging from claim submission guidelines and provider portal support to behavioral health in youth and motivational interviewing.




[Access our trainings](#)



### Achieve Solutions

This trusted behavioral health and wellness website provides a multitude of educational materials you can share with your patients.

[Access the Achieve Solutions website](#)



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# March HCPF Trainings

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **March 9th at 9AM**

**Beginner Billing Training: Institutional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3<sup>rd</sup> Thursday of each month. Next training - **March 23rd at 9 AM**

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **April 13th at 9AM**

A full list of trainings, resources, and calendars of trainings please visit the HCPF website:  
<https://hcpf.colorado.gov/provider-training>



# Change to the Roundtable

Beginning with the April 2023 Provider Roundtable we will be switching to the Microsoft Teams platform

We will be sending out an updated invitation, via Constant Contact

There will be a new meeting link in the new invitation. There will also be a new phone number for the meeting.

Please be sure to watch for this new invitation and information prior to the April meeting



# Chapter 04

## Reminders, Questions & Open Discussion





# Continuous Coverage Ending

Continuous coverage for HCPF Members who no longer qualify for coverage ends May 2023. The PHE end date is 5/11/2023.

The state will have a 12 month redetermination process – not all members will lose coverage at the same time. Members will receive multiple alerts.

Members with May renewals will be sent notices in March, with the last day of coverage of 5/31/2023, if they do not return a signed copy of the renewal packet.

HCPF estimates that approximately 325,000 members will no longer be eligible over the course of the COVID unwind year.



# Continuous Coverage Ending – What can providers do?

Check member eligibility to ensure member is still covered with Health First Colorado.

If members lose coverage because they are no longer eligible based on Federal Poverty Guidelines, direct members to Connect for Health Colorado.

If members inform you that they received a renewal packet and need help with completing, direct them to DHS or a Certified Application Assistance Site (CAAS).

The renewal packet will come in an envelope that states in RED letters: **URGENT – PLEASE REPLY**

Direct members to <https://www.healthfirstcolorado.com/renewals/> for more information



# Community Partners PHE Unwind Webinar information

**Time:** 1 – 2:30 pm

**Dates:**

April 26, 2023

July 26, 2023

October 25, 2023

To register, go to:

<https://hcpf.colorado.gov/covid-19-phe-planning>



Register

You can review previous presentations by going to the above website.



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HEALTH PARTNERS, LLC



# Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

It's easy to join our mailing list!

Just send your email address by text message:

Text  
**BEACONHEALTH**  
to **22828** to get started.



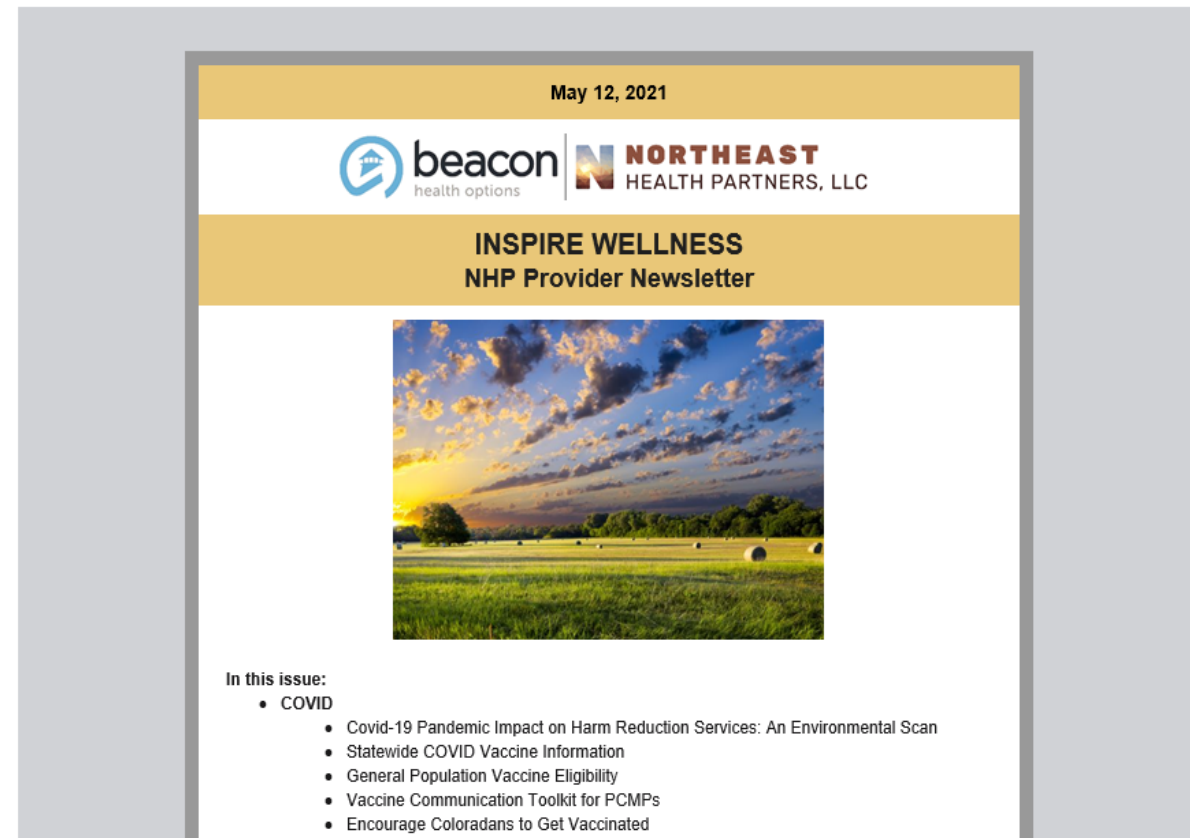
Message and data rates may apply.



Wed 5/12/2021 7:02 AM

Beacon Health Options Provider Relations <coproviderrelations@beaconhealthoptions.com>

NHP Provider Newsletter 5.12.2021



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# March Newsletter Highlights

- Public Health Emergency Information
- Affordable Healthcare for Coloradans Summit and Registration Information
- Continued Coverage: Take Action Tool Kit
- Screening Brief Intervention Referral to Treatment (SBIRT) Training
- Consumer Assessment of Healthcare Providers and Systems Clinician and Group Survey (CG-CAHPS) memo



# Upcoming Training

The Next RAE Roundtable

The 2<sup>nd</sup> Friday of the month

April 14, 2023

11am







# Thank you

## Contact Us



 888-502-4189

 888-502-4185


 [www.northeasthealthpartners.org](http://www.northeasthealthpartners.org)

 [www.healthcoloradora.com](http://www.healthcoloradora.com)

 [northeasthealthpartners@carelon.com](mailto:northeasthealthpartners@carelon.com)

 [healthcolorado@carelon.com](mailto:healthcolorado@carelon.com)

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