## **Thank You**

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email <u>COProviderRelations@BeaconHealthOptions.com</u>

the slides and recording will also be posted to the RAE 2 and RAE 4 websites in the next week



Please type your questions in the Q & A during the webinar at anytime if you have questions

Everyone's line is muted during the webinar.

Thank you







# February Provider Support Call

02/10/2023

#### What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

• Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,

- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and

• Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.





FQHCs:



#### **Salud** Family Health Centers EXCELLENCE. EVERY PATIENT. EVERY TIME.

CMHCs:

02/10/2023





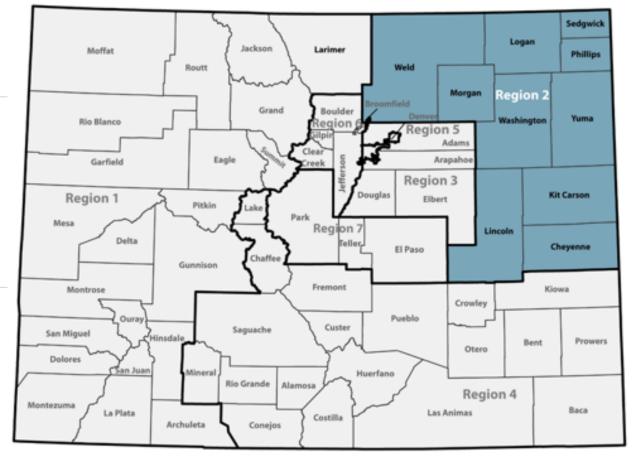
Where hope begins.

Administrative Service Organization:



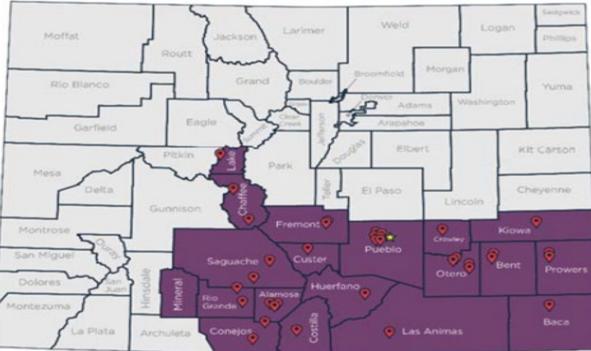


#### Northeast Health Partners











#### What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.



## Agenda

01 Welcome & Introductions 02 Guest Speaker – Kaylanne Chandler

Updates

()4

- 03 Guest Speakers Lynne Fabian & Dawn Surface
- 05 Reminders, Questions & Open Discussion



02/10/2023

## Welcome and Introductions

Thank you for joining the February Provider Support Call



02/10/2023

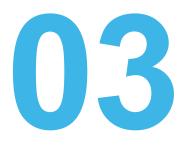


# **Guest Speaker –** Kaylanne Chandler:

#### •RAE 4 Care Coordination Model



02/10/2023



## Guest Speakers – Lynne Fabian & Dawn Surface:

**Member-Centered Care** 

- Continuous Coverage Updates
- Language Service Support/Health Equity/Cultural Competency
- Complaints/Appeals members & provider info
- Member Rights/Responsibilities
- Benefits/EPSDT/Title V



02/10/2023



 Updates
 ➢ Beacon Training Webinars
 ➢ HCPF Provider Training



#### **Beacon Training Webinars**

Beacon offers monthly training webinars for providers. Here is the list of scheduled webinars for January.

You can register to any of these trainings by going to:

https://www.beaconhealthoptions.com/provide rs/beacon/important-tools/webinars/

#### Trainings

Webinars		
02/15/23 @ 2:00PM	ProviderConnect Overview	
02/21/23 @ 3:00PM	Motivational Interviewing	
02/22/23 @ 2:00PM	Authorizations In ProviderConnect	
02/23/23 @ 1:00PM	InterQual Provider Trainings	
02/23/23 @ 12:00PM	Claims Submission Guidelines	
02/23/23 @ 3:00PM	Behavioral Health 101	
02/28/23 @ 3:00PM	Youth Behavioral Health 101	



### **February HCPF Trainings**

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **February 9th at 9AM** 

**Beginner Billing Training: Institutional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3<sup>rd</sup> Thursday of each month. Next training - **February 23rd at 9 AM** 

A full list of trainings, resources, and calendars of trainings please visit the HCPF website: https://hcpf.colorado.gov/provider-training



02/10/2023



# **Reminders**, Questions 8 **Open Discussion**



Wed 5/12/2021 7:02 AM

Beacon Health Options Provider Relations <coproviderrelations@beaconhealthoptions.com> NHP Provider Newsletter 5.12.2021

## **Stay Up To Date**

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

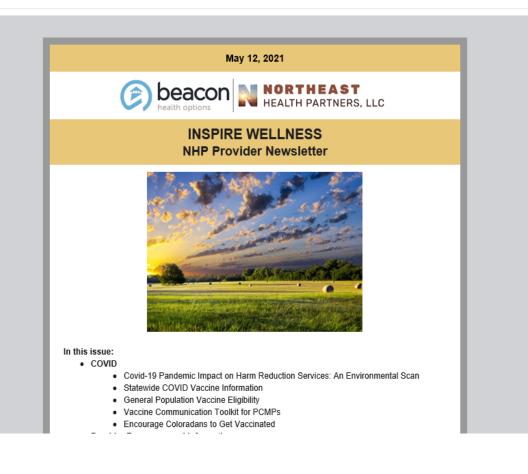
Be sure to check out the Inspire Wellness newsletter!! It's easy to join our mailing



Message and data rates may apply.



02/10/2023



#### **February 2023 Newsletter Highlights**

- February is American Heart Month
- Supporting Providers of Color Webinar
- Changes to the Uniform Services Coding Manual Standard
- Public Health Emergency Information
- Member Complaint and Appeal Information for Providers
- Provider Handbooks/Complaints



**Upcoming Trainings** 

### The Next RAE Roundtable

### The 2<sup>nd</sup> Friday of the month

## March 10, 2023

**11am** 



## **Thank You**

#### **Contact Us**

- **\$** 888-502-4189
- www.northeasthealthpartners.org
  northeasthealthpartners@beaconh ealthoptions.com

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