

# Thank You

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Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email  
[COProviderRelations@BeaconHealthOptions.com](mailto:COProviderRelations@BeaconHealthOptions.com)

the slides and recording will also be posted to the RAE 2 and RAE 4 websites  
in the next week

# Thank You

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Please type your questions in the Q & A during the webinar at anytime if you have questions

Everyone's line is muted during the webinar.

Thank you



# November Provider Support Call

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11/11/2022

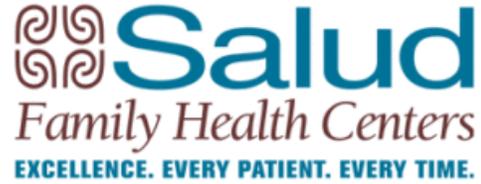
# What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.

# NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



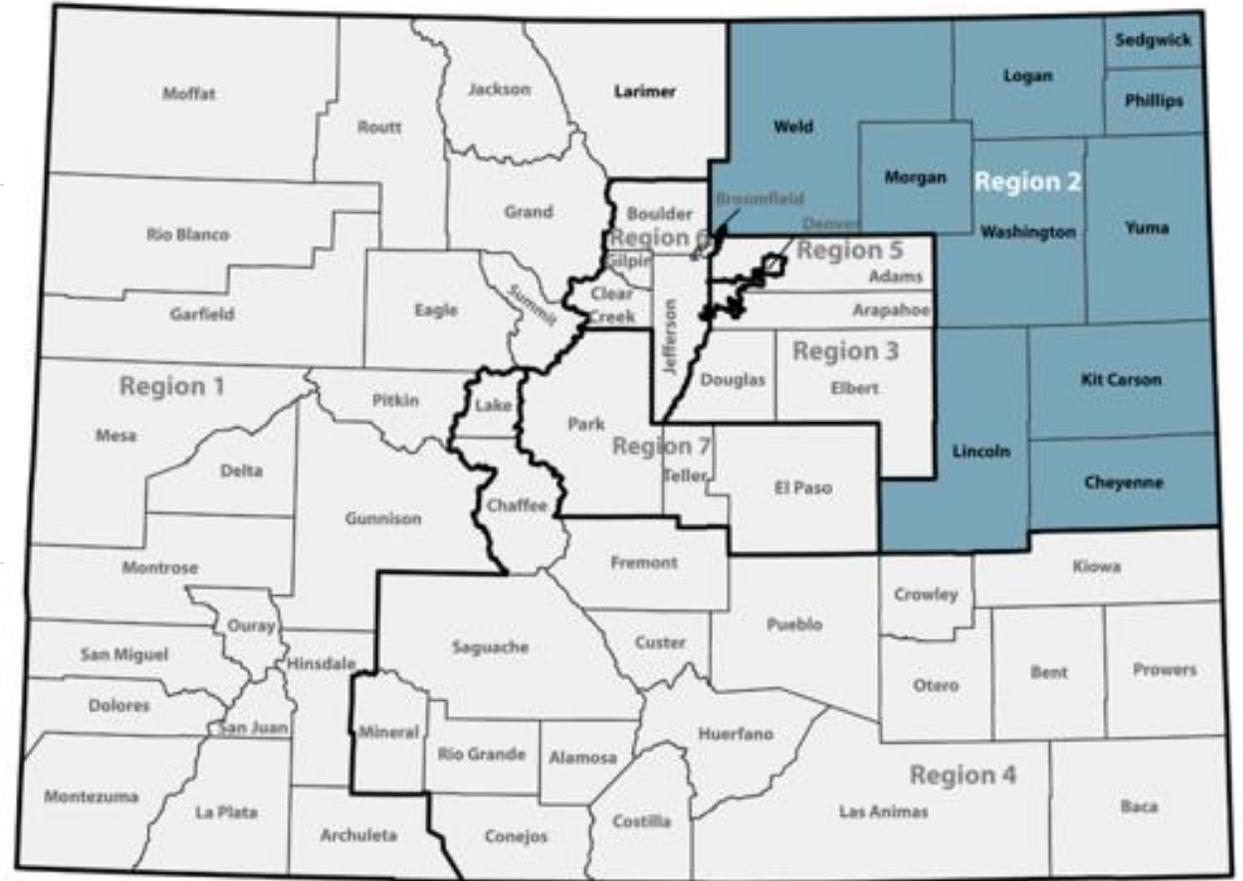
CMHCs:

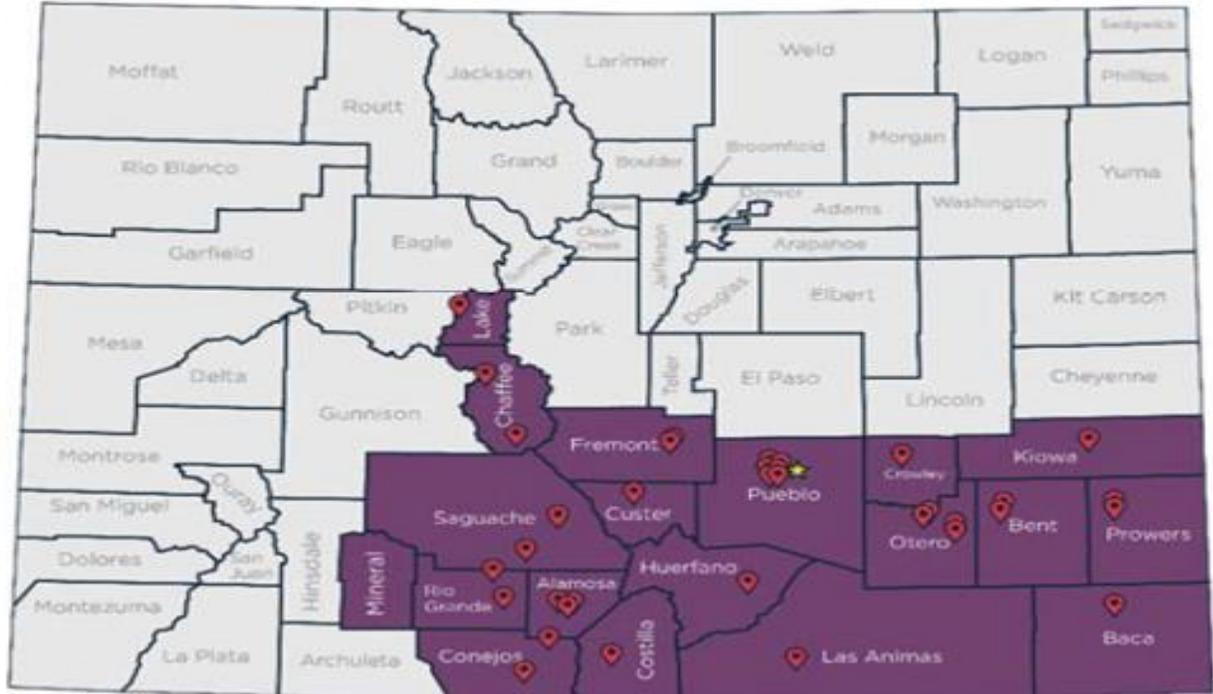


Administrative Service Organization:



Northeast Health Partners





# What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.

# Agenda

**01** Welcome & Introductions

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**03** Updates

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**02** Population Health Strategy

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**04** Reminders, Questions & Open Discussion

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Chapter

# 01

## Welcome and Introductions

Thank you for joining  
the November  
Provider Support Call

Chapter

# 02

# Population Health Strategy

**Dr. Brian Hill**

**John Mahalik**

**Robert McAlonan**

Chapter

# 03

## *Updates*

- *New Coding Manual*
- *HCPF Provider Training*
- *Access to Care Audit*

# Uniform Services Coding Standards Effective October 1, 2022

Effective October 1, 2022 the Uniform Services Coding Manual has been updated.

Please access the link below for the most current version & review the full revision document:

<https://hcpf.colorado.gov/accountable-care-collaborative-phase-ii-provider-and-stakeholder-resource-center>

Please make sure that you are referencing/ using the correct (most updated) coding manual.

Providers must implement coding standards reflected in the current edition for dates or service on the effective date of the manual.

# November/December HCPF Trainings

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 2<sup>nd</sup> Thursday of each month. Next training - **December 8 at 9 AM**

**Beginner Billing Training: Institutional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3<sup>rd</sup> Thursday of each month. Next training - **November 17 at 9 AM** and then **December 15 at 9 AM**

A full list of trainings, resources, and calendars of trainings please visit the HCPF website:  
<https://hcpf.colorado.gov/provider-training>

## Access to Care Audit

- . Annual audit by Beacon, required by HCPF
- . Survey sent to different providers quarterly throughout the fiscal year
- . Survey now sent via email through Checkmarket
- . Multiple attempts will be made to get your feedback
- . Please complete the survey when you receive it.
- . Thank you for your help and participation

Chapter

# 04

# Reminders, Questions & Open Discussion

# IMPORTANT NOTE:

Colorado Community Health Alliance (CCHA)

CCHA Medicaid contracts remain with Anthem

On the right side of this slide is the contact information For CCHA

<https://www.cchacares.com/for-providers/provider-assistance/>

## Hours of Operation

Monday through Friday, 8 a.m. to 5 p.m.

## Member & Provider Support Services

Region 6 (Boulder, Broomfield, Clear Creek, Gilpin and Jefferson counties)

Local: 303-256-1717

Region 7 (El Paso, Park and Teller counties)

Local: 719-598-1540

Regions 6 and 7

Toll free: 1-855-627-4685

Limited services 24/7, full services Monday through Friday from 8 a.m. to 5 p.m.

Callers with hearing or speech disabilities: 711 (TTY)

# Provider Email Address in ProviderConnect

## Reminder:

Please make sure the email address we have on file for you is an email that will go to the provider. Our system currently only allows one email address for each provider.

The email address is used for:

- Credentialing correspondence
- Recredentialing reminders
- Newsletters
- Communication from Beacon

If you choose to have any other email as your contact email please make sure that you are coordinating to get the information that you, as the provider needs.

We can always add additional people to receive our newsletters that are not the contact email in our system.

# Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

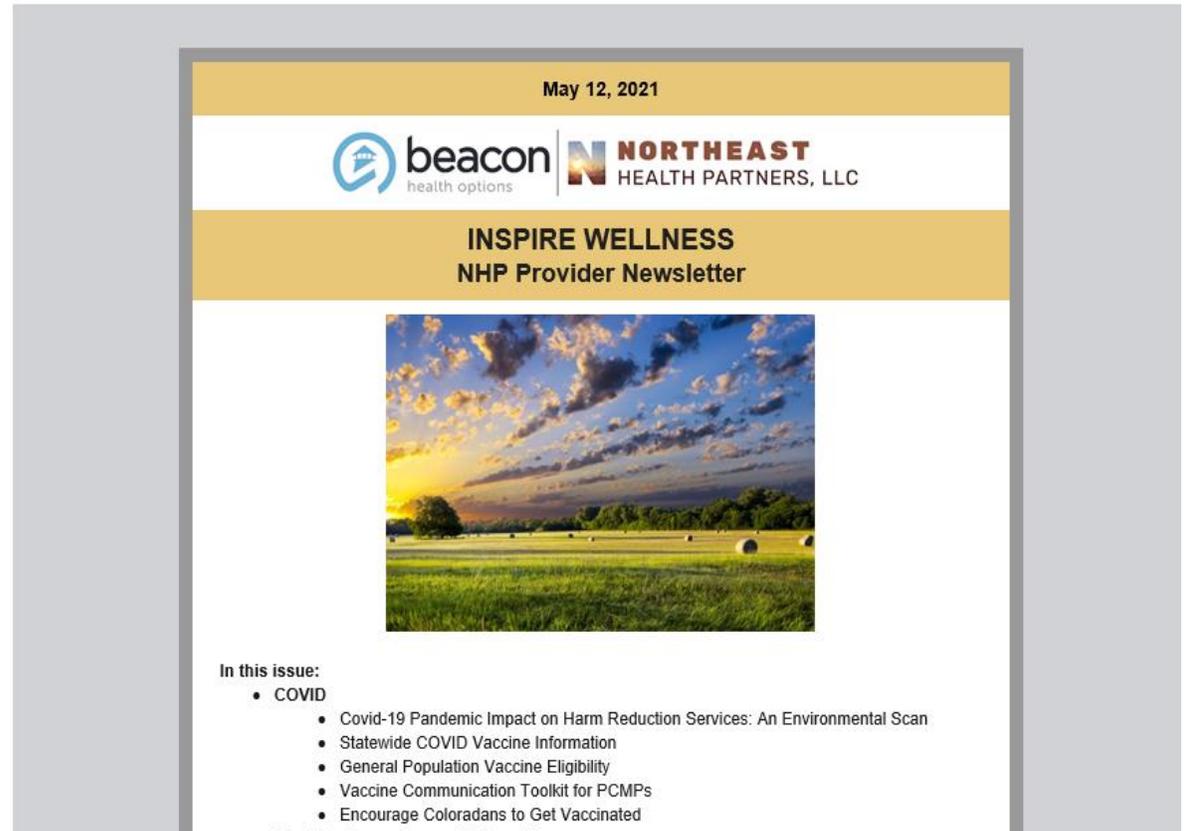
It's easy to join our mailing list!

Just send your email address by text message:

Text  
**BEACONHEALTH**  
to **22828** to get started.



Message and data rates may apply.



# November 2022 Newsletter Highlights

- November is Diabetes Awareness Month
- Mental Health Grant Program for Rural Colorado and Agricultural Communities
- Dollars to Digitize Grant Program
- Care Forward Colorado--free training to become a health care worker
- Ensuring Full Continuum Substance Use Disorder (SUD) Benefits
- Updated Uniform Service Coding Standards Manual
- ICYMI: RAE Roundtable Behavioral Health Resources
- Remind Members to Update their Contact Information

# Upcoming Trainings

**The Next RAE Roundtable**

**The 2<sup>nd</sup> Friday of the month**

**December 9, 2022**

**11am**

# Thank You

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## Contact Us



 888-502-4189

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 [northeasthealthpartners@beaconhealthoptions.com](mailto:northeasthealthpartners@beaconhealthoptions.com)

 <https://www.facebook.com/northeasthealthpartners.org/>

 888-502-4185

 [www.healthcoloradocolorae.com](http://www.healthcoloradocolorae.com)

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