

Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email
COProviderRelations@BeaconHealthOptions.com

the slides and recording will also be posted to the RAE 2 and RAE 4 websites
in the next week

Thank You

Please type your questions in the Q & A during the webinar at anytime if you have questions

Everyone's line is muted during the webinar.

Thank you



December Provider Support Call

What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.

NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



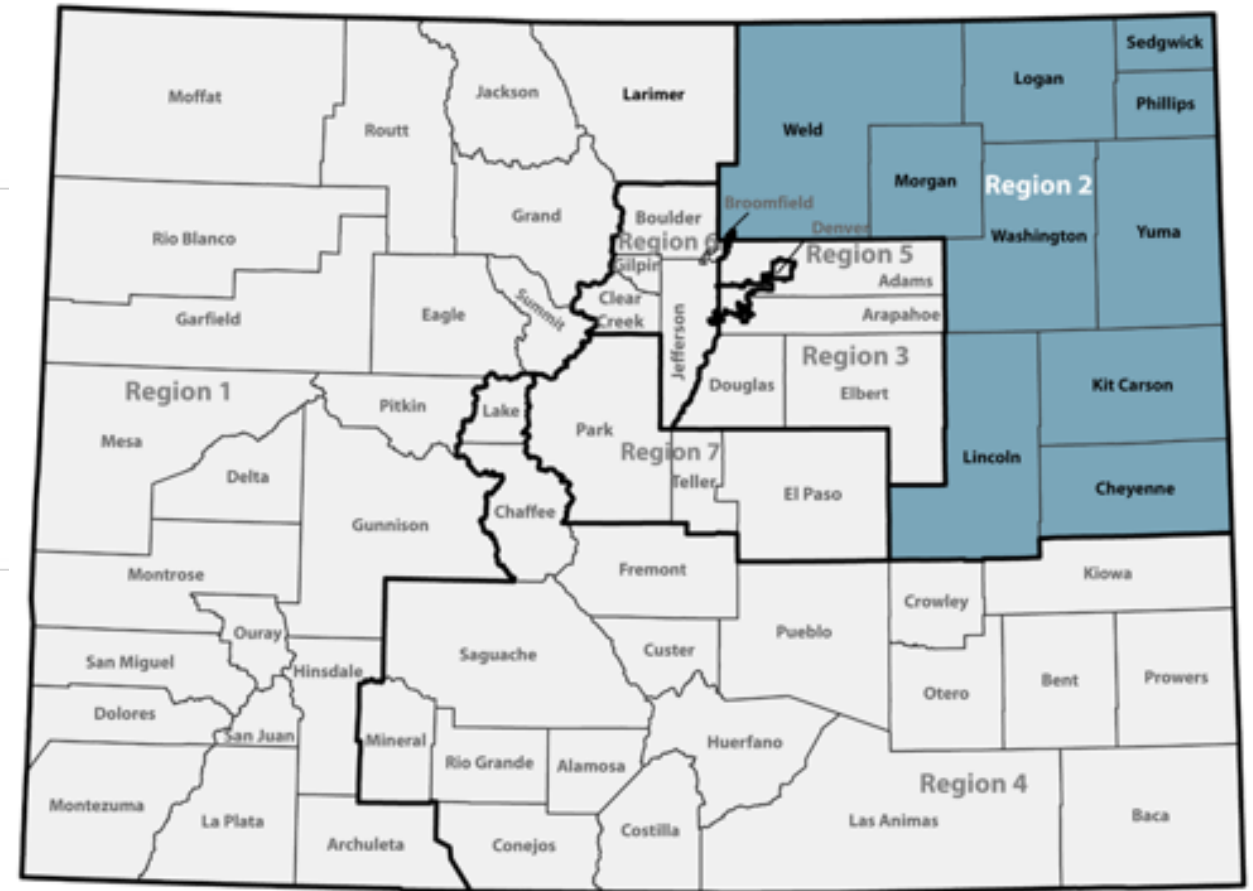
CMHCs:

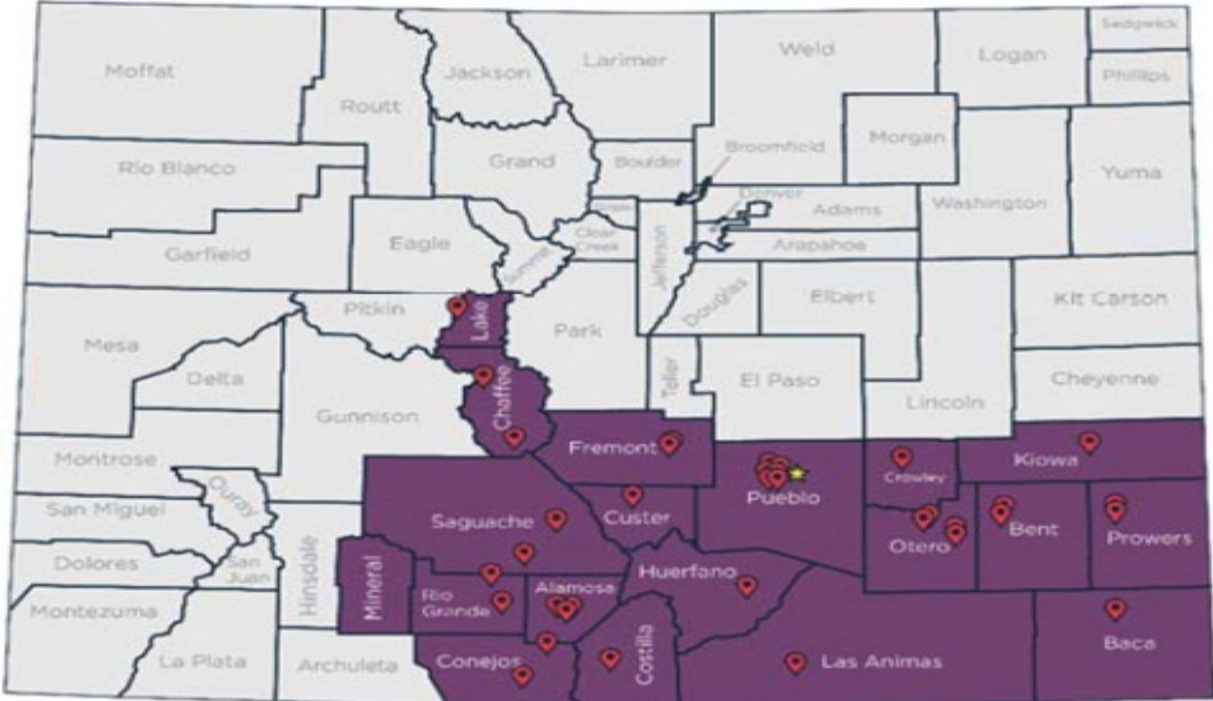


Administrative Service Organization:



Northeast Health Partners





What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.

Agenda

01

Welcome &
Introductions

02

Data Access Portal (DAP)
Training

03

Supervised Billing

04

Provider Re-validation

05

Access to Care Audit

06

Updates

07

Reminders, Questions &
Open Discussion

Chapter

01

Welcome and Introductions

Thank you for joining
the December
Provider Support Call

Chapter

02

Data Access Portal (DAP) Training and Online Resources

Health First Colorado Data Analytics Portal (DAP)

To support the Accountable Care Collaborative's (ACC's) goal of improving member health and reducing costs, the Department has contracted with IBM Watson Health (formerly Truven) to host the [Data Analytics Portal \(DAP\)](#), which replaces the former Statewide Data and Analytics Contractor (SDAC). This data analytics tool for Primary Care Medical Providers (PCMPs) and Regional Accountable Entities (RAEs) includes population and performance information. The portal allows for drill downs and drill ups, data exports, and provider-level comparisons. For more information on the next Phase of the ACC, visit [ACC Phase2](#).

Provider/Regional Accountable Entity: In order to access the most current information in the Colorado Data Analytics Portal (CDAP) also known as the Physician Performance Assessment (PPA), users need to use the URL [Oneexperience.truvenhealth.com](https://oneexperience.truvenhealth.com). The Department is aware that there are some old links that users are still able to access. These links are providing access to old KPI information (ACC 1.0 only). IBM will soon be disabling the old links and users will only see an error page. We thank you for your patience and continued commitment to serving Coloradans.

Trainings

We are happy to announce that our automated trainings are now available and can be accessed at any time. This will make it much easier for the user to access the training as needed and not wait for a scheduled training. There are no live trainings scheduled at this time. Please open the [Automated CDAP training instructions](#) to get started. If you have any questions, please contact your RAE.

Resources

- [Provisioning Instructions](#)
- [Data Analytics Portal Fact Sheet](#)
- [Automated CDAP Training Instructions](#)

Contact

If you already have access to the portal and have questions about resetting your password, access issues, or anything not covered in the trainings above, please contact IBM Watson Health Product Support below. Note: you must already have access to the portal.

- Product Support Phone: 877-843-6796
- Email: productsupport@truvenhealth.com
- Product Support Portal: <https://truvenhealth.com/support/portal> (Users will be provisioned for this and receive an email with credentials)

If you need access to the portal or have any other questions, please [contact your RAE](#).



Automated CDAP Training Instructions

IBM has uploaded an on demand training to the [Data Analytics Portal \(CDAP\)](#). To access the training in CDAP, please click in the 9-square menu in the top right corner of the CDAP portal and select File Share.



In this folder there will be a PDF document entitled **CDAP_Training_PCMP_Automated.pdf** or **CDAP_Training_RAE_HCPF_Automated.pdf**



Chapter

03

Supervised Billing

Where to Find Supervised Billing Information



[Home](#) [Members](#) [Providers](#) [Com](#)

Public Health Concerns: [Covid-19 Information](#) | [Monkeypox](#)

[HOME](#) / [PROVIDERS](#) / [PROVIDER RESOURCES](#)

Provider Resources

- 
- > [Colorado Medicaid Standards for Unlicensed Practitioners Policy](#)
 - > [Colorado Medicaid Standards for Unlicensed Practitioners Policy FAQs](#)
 - > [Colorado Medicaid Standards for Unlicensed Practitioners Policy Attestation](#)
 - > [Health First Colorado Member Complaint And Appeal Information For Providers](#)
 - > [Taking Care of Baby and Me® Provider Booklet](#)
 - > [Access to Care Standards](#)
 - > [Clinical Tools](#)
 - > [Clinical Practice Guidelines](#)
 - > [Family in Treatment](#)
 - > [Beacon Utilization Management Expectations for Medicaid](#)




[Home](#) [Members](#) [Providers](#) [Com](#)

Public Health Concerns: [Covid-19 Information](#) | [Monkeypox](#) |

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 - > [Colorado Medicaid Standards for Unlicensed Practitioners Policy Attestation](#)
 - > [Health First Colorado Member Complaint And Appeal Information For Providers](#)
 - > [List of Services and Assistance Resources for NHP Region](#)
 - > [R2 Care Coordination and Behavioral Health Providers Fact Sheet](#)
 - > [Taking Care of Baby and Me® Provider Booklet](#)
 - > [Access to Care Standards](#)
 - > [Clinical Tools](#)
 - > [Clinical Practice Guidelines](#)
 - > [Beacon Utilization Management Expectations for Medicaid](#)



Supervised Billing

The Regional Accountable Entities (RAEs) have developed aligned standards to permit unlicensed/pre-licensed clinicians to render services to Health First Colorado Members. These standards are intended to safeguard the public while also maintaining the integrity of the healthcare profession. The RAEs' greatest priority is maintaining a higher clinical standard of care for our members. The new aligned standards will help ensure that unlicensed providers within mental health organizations and integrated care settings are receiving appropriate supervision and oversight, with the goal of quality member care that also supports expanding the workforce pipeline. Unlicensed or pre-licensed practitioners (supervised by a licensed clinician) can include the following:

- Bachelor's level staff functioning as case managers, community outreach staff, and/or peers
- Master's/doctoral level interns
- Master's/doctoral level pre-licensed clinicians
- Licensed clinicians enrolled with Medicaid and for a maximum of 90 days while completing contracting and credentialing with a RAE

Provider group will complete an initial attestation (with follow-up annually) that underscores their adherence to these below rules in conjunction with regular audit activities.

Supervised Billing cont'd

- General standards for licensed clinician serving in supervisory role
- Organizational requirements
- Supervision policy requirements

Please contact individual RAEs for additional documentation needed for contracting and credentialing:

Rocky Mountain Health Plans (RAE 1)	RAE BH PR@rmhp.org
Northeast Health Partners (RAE 2)	coproviderrelations@beaconhealthoptions.com
Health Colorado (RAE 4)	coproviderrelations@beaconhealthoptions.com
Colorado Access (RAE 3, 5, & DHMC)	Provider.Contracting@coaccess.com
CCHA (RAE 6 & 7)	RAE 6: lorroya.martinez@anthem.com RAE 7: kim.cassidy@anthem.com

Chapter

04

Provider Re-validation

Health First Colorado Provider Revalidation

Health First Colorado (Colorado's Medicaid program) providers must revalidate in the program at least every five (5) years to continue as a provider. Organization Health Care Providers are required to obtain and use a unique National Provider Identifier (NPI) for each service location and provider type enrolled.

* if you have multiple locations you will not have to revalidate all sites at once unless all the locations are approved on the same day. Email notices will be sent separately for each location.

Download the Provider Revalidation Dates Spreadsheet to verify the next revalidation due date. Providers will be contacted via email approximately 6 months prior to their revalidation deadline with further instructions. **Attempting to revalidate by completing a new application before being notified will create duplicate enrollments and cause claim processing issues.**

Health First Colorado Provider Revalidation

What can providers do to prepare?

Ensure each National Provider Identifier (NPI) for Health First Colorado is also enrolled with Medicare, for providers who bill Medicare.

Please see the [Colorado NPI Law web page](#) for more information.

Obtain a new NPI prior to revalidating, if needed. House Bill 18-1282 requires newly enrolling and currently enrolled organization healthcare providers (not individuals) to obtain and use a unique NPI for each service location and provider type enrolled in the Colorado interChange.

Visit the [Colorado NPI Law web page](#) for more information.

Ensure all data and contact information in each enrollment profile is correct prior to revalidation.

For specific information for billing groups and rendering providers, refer to the [Special Revalidation Newsletter III](#).

If the Web Portal log-in credentials need to be reset in order for the provider to access it, contact the [Provider Services Call Center](#) at 1-844-235-2387.

Health First Colorado Provider Revalidation

For step-by-step instructions on updating provider affiliations and contact information, refer to the [Provider Maintenance - Provider Web Portal Quick Guide](#), available on the [Quick Guides web page](#).

It is important to ensure that employees who have left a provider group no longer have Provider Web Portal access for information such as revalidation, claims, eligibility and banking updates.

Providers must set the status to inactive for any delegates no longer in the group by logging into the Web Portal, clicking on Manage Accounts, and clicking the Add New Delegate/Office Staff tab.

Refer to the [Delegates Provider Web Portal Quick Guide](#), located on the Quick Guides web page, for more information.

You can find all of this information and so much more on the Colorado Department of Health Care Policy & Financing (HCPF) Revalidation website which is linked on the RAE websites:

<https://www.northeasthealthpartners.org/providers/>

<https://www.healthcoloradae.com/providers/>

Scroll down to the bottom and you see PROVIDER ENROLLMENT (REVALIDATION)

Health First Colorado Provider Revalidation

Some of resources you will find:

- Provider Revalidation Manual
- Revalidation/NPI Law Fact Sheet
- Revalidation Quick Guide
- Provider Revalidation Dates Spreadsheet ---you can check when you are due for revalidation
- Revalidation Information by Provider Type
- Revalidation Information for HCBS providers

- Special Newsletter- Revalidation (Updated)
- Special Newsletter II – Revalidation
- Special Newsletter III – Revalidation

You will also find a section titled, “What information can be updated through revalidation?”

- This section you will find what you can update at the time of revalidation

Chapter

05

Access to Care Audit

Access to Care Audit

- . Annual audit by Beacon, required by HCPF
- . Survey sent to different providers quarterly throughout the fiscal year
- . Survey now sent via email through Checkmarket
- . Multiple attempts will be made to get your feedback
- . Please complete the survey when you receive it.
- . Thank you for your help and participation

Provider Email Address in ProviderConnect

Reminder:

Please make sure the email address we have on file for you is an email that will go to the provider. Our system currently only allows one email address for each provider.

The email address is used for:

- Credentialing correspondence
- Recredentialing reminders
- Newsletters
- Communication from Beacon

If you choose to have any other email as your contact email please make sure that you are coordinating to get the information that you, as the provider needs.

We can always add additional people to receive our newsletters that are not the contact email in our system.

Chapter

06

Updates

- *New Coding Manual*
- *HCPF Provider Training*

Uniform Services Coding Standards Effective October 1, 2022

Effective October 1, 2022 the Uniform Services Coding Manual has been updated.

Please access the link below for the most current version & review the full revision document:

<https://hcpf.colorado.gov/accountable-care-collaborative-phase-ii-provider-and-stakeholder-resource-center>

Please make sure that you are referencing/ using the correct (most updated) coding manual.

Providers must implement coding standards reflected in the current edition for dates or service on the effective date of the manual.

December HCPF Trainings

Beginner Billing Training: Institutional Claims: This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3rd Thursday of each month. Next training - **December 15 at 9 AM**

A full list of trainings, resources, and calendars of trainings please visit the HCPF website:

<https://hcpf.colorado.gov/provider-training>

Chapter

07

Reminders, Questions & Open Discussion

Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

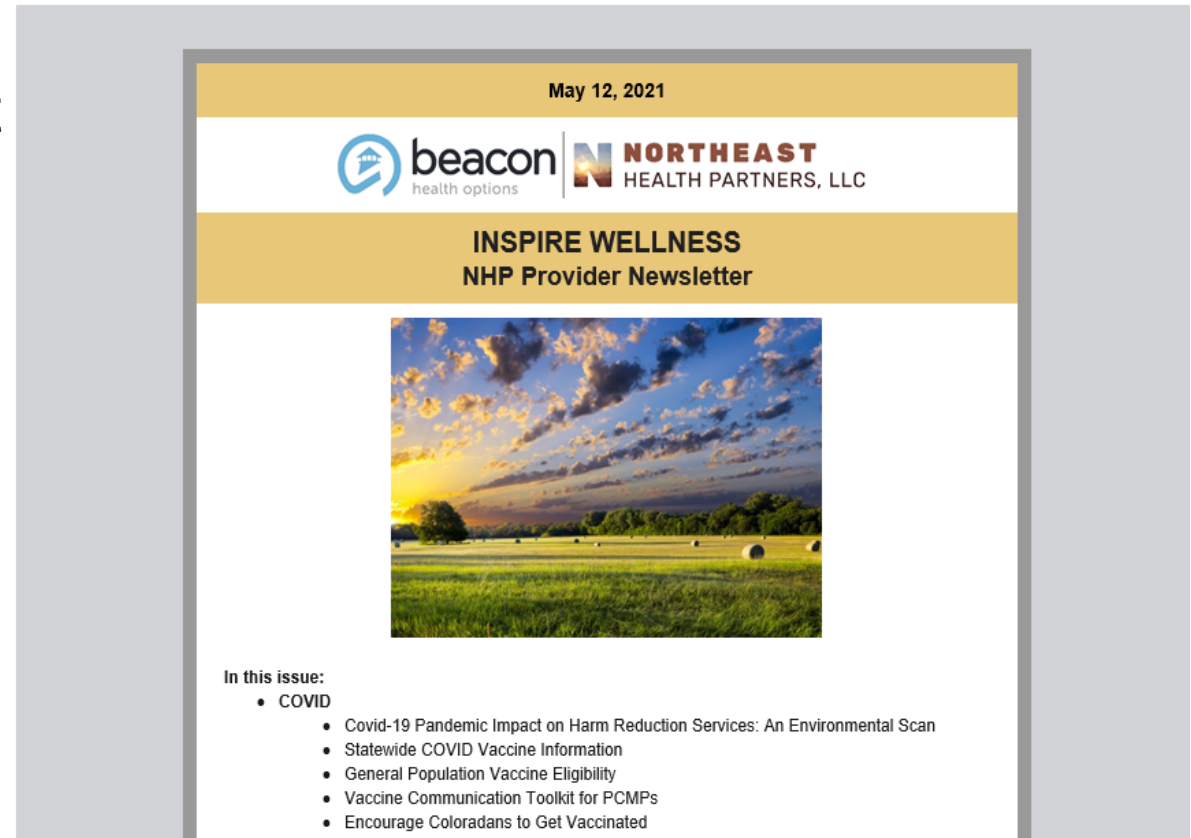
It's easy to join our mailing list!

Just send your email address by text message:

Text
BEACONHEALTH
to **22828** to get started.



Message and data rates may apply.



December 2022 Newsletter Highlights

- National Stress-Free Holidays Month
- Updated Uniform Service Coding Standards Manual
- Online PCP Toolkit for Behavioral Health Care Management
- RAE Roundtable Resources
- Member Complaint and Appeal Information for Providers
- Provider Handbooks/Complaints

Upcoming Trainings

The Next RAE Roundtable

The 2nd Friday of the month


January 13, 2023

11am

Thank You

Contact Us




 888-502-4189

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