Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email COProviderRelations@BeaconHealthOptions.com
Please type your questions in the Q & A during the webinar at anytime if you have questions.

Everyone’s line is muted during the webinar.

Thank you
August
Provider Support Call
What is the RAE?

The RAES are responsible for the health and cost outcomes for members in their region, as well as:

• Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,

• Developing a contracted statewide network of behavioral health providers,

• Administering the Department’s capitated behavioral health benefit,

• Onboarding and activating members,

• Promoting the enrolled population’s health and functioning, and

• Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.
What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.
Agenda

01 Welcome & Introductions
03 Facility Rosters
05 Updates

02 DentaQuest
04 RAE Resources
06 Reminders, Questions & Open Discussion
Chapter 01

Welcome and Introductions

Thank you for joining the August Provider Support Call
Chapter 03

Facility Rosters
Facility Rosters

Facilities that would like to add or remove providers must send a facility roster. We do not credential the individual providers at a facility.

The roster form can be found:
https://www.healthcoloradorae.com/providers/forms-templates/
Or
https://www.northeasthealthpartners.org/providers/forms-templates/

You will need to submit one roster for each service location.

Please send rosters to: coproviderrelations@beaconhealthoptions.com
Facility Rosters

The information on the facility rosters is critical to ensure that our members receive accurate information and referrals, but it is also crucial for claims processing. If we can’t match a provider to a facility this will cause claim denials.

Please make sure that ALL fields are complete and accurate for all providers.

Only include providers that you are adding or removing not your entire roster.

All providers MUST have Medicaid ID, Taxonomy, Specialty, and Effective included. If these are not included your roster will be returned to you for correction.

The preferred method is that you submit your completed roster(s) for each service location using ProviderConnect (provider portal).

However, if you are unable to upload your roster via ProviderConnect, please submit your completed roster to: coproviderrelations@beaconhealthoptions.com

8/12/2022
Chapter 04

RAE Resources
RAE 2 Northeast Health Partners Website Resources

www.northeasthealthpartners.org

Then go to Providers

This is where we keep forms, recorded Roundtables and slides, the Provider Handbook, archived copies of the newsletter, and many other useful documents and links for our providers.
RAE 4 Health Colorado Website Resources
www.healthcoloradorae.com Then go to Providers

This is where we keep forms, recorded Roundtables and slides, the Provider Handbook, archived copies of the newsletter, and many other useful documents and links for our providers
IMPORTANT NOTE:

Anthem/ Colorado Community Health Alliance (CCHA)

Your Medicaid contract with CCHA remains with Anthem/CCHA

On the right side of this slide is the contact information for CCHA

https://www.cchacares.com/for-providers/provider-assistance/

Hours of Operation
Monday through Friday, 8 a.m. to 5 p.m.

Member & Provider Support Services
Region 6 (Boulder, Broomfield, Clear Creek, Gilpin and Jefferson counties)
Local: 303-256-1717

Region 7 (El Paso, Park and Teller counties)
Local: 719-598-1540

Regions 6 and 7
Toll free: 1-855-627-4685
Limited services 24/7, full services Monday through Friday from 8 a.m. to 5 p.m.

Callers with hearing or speech disabilities: 711 (TTY)
Chapter 08

Reminders, Questions & Open Discussion

8/12/2022
Stay Up To Date

Every 2 weeks we provide a Newsletter including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!
Upcoming Trainings

The Next RAE Roundtable

The 2nd Friday of the month

9/9/2022

11am
Thank You

Contact Us

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www.northeasthealthpartners.org
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https://www.facebook.com/northeasthealthpartners.org/

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