Thank you for joining us, we will get started in just a few minutes to allow others to call in.

Please make sure your line is muted.

To receive the slides shared today please enter your name, email address, and organization into the Chat.
MAY
RAE Roundtable
Agenda

01 Welcome & Introductions

02 May is Mental Health Awareness Month

03 Demographic Information - Why you should ensure its up to date and how to update it

04 Behavioral Health Capacity Registry

05 Updates and Important Information

06 Questions & Open Discussion
Chapter 01

Welcome and Introductions

Please enter your name and email in the Chat box
What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

• Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,

• Developing a contracted statewide network of behavioral health providers,

• Administering the Department’s capitated behavioral health benefit,

• Onboarding and activating members,

• Promoting the enrolled population’s health and functioning, and

• Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.
What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.
May is Mental Health Awareness Month
With the pandemic, social unrest, natural disasters and ongoing violence, this has been a difficult year for Coloradans. All of us have endured hardship that has tested our resilience. If you are struggling right now, know that you are not alone.

This May, CDHS and our partners are proud to celebrate Mental Health Awareness Month, a national movement to raise awareness about mental health, fight stigma and support the estimated 1 million Coloradans with mental health conditions and their families.

Each week, we'll focus on important mental health topics: Infant and Children Mental Health, Youth and Young Adult Mental Health, Mental Health in Rural Communities, and Reforming Mental Health Care. Please share these resources and join the conversation by following CDHS on Facebook. You can also sign up for the Office of Behavioral Health newsletter to keep up with the latest information, events and resources.

CDHS and our partners are celebrating Mental Health Awareness Month throughout May. Next week, we’ll talk about mental health in rural communities.

If you or someone you know is in crisis or needs help dealing with one, call 1-844-493-TALK (8255) or text TALK to 38255 to speak to a trained professional. Learn more at coloradocrisisservices.org

https://cdhs.colorado.gov/mental-health-awareness-month

- Building a strong foundation for infant and children's mental health
- Strengthening youth and young adult mental health
- Elevating mental health in rural communities
- Reforming mental health care
- Mental Health Awareness Month in the news
- Social media graphics
https://www.nami.org/Get-Involved/Awareness-Events/Mental-Health-Awareness-Month

- 1 in 5 U.S. adults experience mental illness each year
- 1 in 20 U.S. adults experience serious mental illness each year
- 1 in 6 U.S. youth aged 6-17 experience a mental health disorder each year

Mental illness affects:
- 44% of LGB adults
- 32% Mixed/Multiracial adults
- 22% of White adults
- 19% of American Indian or Alaska Native
- 18% of Latinx adults
- 17% of Native Hawaiian or Other Pacific Islander adults
- 17% of Black adults
- 14% of Asian adults

Annual prevalence among U.S. adults, by condition:
- Anxiety Disorders: 19.1% (estimated 48 million people)
- Major Depressive Episode: 7.8% (19.4 million people)
- Posttraumatic Stress Disorder: 3.6% (estimated 9 million people)
- Bipolar Disorder: 2.8% (estimated 7 million people)
- Borderline Personality Disorder: 1.4% (estimated 3.5 million people)
- Obsessive Compulsive Disorder: 1.2% (estimated 3 million people)
- Schizophrenia: <1% (estimated 1.5 million people)
Mental Health Facts & Figures

Here are some data points you can use to speak to the scope of mental health:

- 1 in 5 U.S. adults experience mental illness each year.
- 1 in 20 U.S. adults experience serious mental illness each year.
- 1 in 6 U.S. youth aged 6-17 experience a mental health disorder each year.
- 50% of all lifetime mental illness begins by age 14, and 75% by age 24.
- Suicide is the second leading cause of death among people aged 10-34.

https://www.thenationalcouncil.org/
Chapter 03

Demographic Information – Why you should ensure its up to date and how to update it
Why update demographic information?

- Help claims process correctly, accurately, and timely.
- Ensures provider directory is accurate and up to date.
- Helps members find you easier.
- Helps Beacon staff refer members to your practice.
- Ensures you will receive Beacon communications timely.
Why update demographic information?

Many changes can be made in real time in ProviderConnect

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<th>Adults &amp; the Aged</th>
<th>Members with complex behavioral or physical health needs</th>
<th>Members with HIV</th>
<th>Frail Elderly</th>
<th>Members who are released from DOC/Jail</th>
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How to update demographics in Provider connect
How to update demographics in Provider connect
How to update demographics in Provider connect

Every time you log in, you will need to view and click “OK” and “Yes”
How to update demographics in Provider connect
How to update demographics in Provider connect
How to update demographics in ProviderConnect

https://www.beaconhealthoptions.com/providers/beacon/important-tools/video-tutorials/

ProviderConnect

- How do I View a Member’s Eligibility?
- Submitting an Outpatient Authorization in ProviderConnect
- Submitting an Inpatient/HLOC Authorization in ProviderConnect
- Submitting a Concurrent (continued care) Inpatient/HLOC Authorization or Notification in ProviderConnect
- How do I Submit a Psych Testing Request?
- How to Search an Authorization in ProviderConnect
- How to View Authorization Letters in ProviderConnect
- Submitting a Claim through Direct Claim Submission in ProviderConnect
- Submitting a Batch Claim File in ProviderConnect
- How to Search a Claim in ProviderConnect
- Correcting a Claim in ProviderConnect
- View Provider Summary Vouchers in ProviderConnect
- Submitting an EAP Case Activity Form in ProviderConnect
- Updating Demographic Information on ProviderConnect
How to update demographics in ProviderConnect

Reminder:

For assistance with any technical problems (such as connecting to or accessing the site) please call our e-Support Help Line at 888-247-9311 during business hours Monday through Friday 8AM - 6PM ET
Telehealth Attestation Reminder

• Due to the ongoing Public Health Emergency (PHE) providers can continue to provide Telehealth services though the end of the PHE.

• For those continuing to provide Telehealth services, post PHE, we are requesting you complete the Telehealth Attestation

• Where can the attestation be found
  o The attestation can be found on your RAE website at the following links:
    — RAE 4 - https://www.healthcoloradorae.com/providers/forms-templates/
    — RAE 2 - https://www.northeasthealthpartners.org/providers/forms-templates/

• Why are we asking for this to be completed now
  o Ensure accurate Provider Directory for members and others to reference
  o After the PHE has ended, allows for continuation of Telehealth Services w/out any additional steps
Chapter 04

Behavioral Health Capacity Registry Overview
What is the Behavioral Health Capacity Registry?

- 2019: Enacted House Bill 19-1287
- Designed to track:
  - Bed availability for behavioral health providers offering providing inpatient treatment
  - Treatment availability at opioid treatment programs
- Using EMResource platform

For updates or more information see the Behavioral Health Capacity Registry site: https://www.colorado.gov/pacific/cdhs/behavioral-health-capacity-registry
Will I still need to “Pick up the Phone” to Find Treatment?

• This Registry is NOT intended to replace phone calls or other processes for securing placement for a client
  • Hopefully it WILL reduce the number of calls needed before a placement is made!
  • **Treatment availability at opioid treatment programs**

• Bed availability is presented in such a manner that it directs users to contact the program UNLESS the program chooses otherwise:
  • No beds available
  • Beds may be available: Beds may be available-contact program
  • Available - prior approval: Beds available - prior approval needed
  • Available - drop-in service: Beds available - drop-in service
Who Needs to Participate?

1. Facilities that provide evaluation and treatment to those held under an emergency commitment (pursuant to section 27-81-111 or section 27-82-107)

2. Facilities that provide evaluation and treatment to those held under an involuntary commitment (pursuant to section 27-81-112 OR SECTION 27-82-108)

3. Facilities that provide evaluation and treatment to those held under an civil commitment (pursuant to section SECTION 27-65-105). This includes crisis stabilization units, acute treatment units, community mental health centers, and hospitals (including psychiatric).

4. Inpatient treatment facilities (e.g., State psychiatric, VA Medical Center, other hospitals)
Who Needs to Participate?

5. Residential treatment facilities (e.g., SUD residential treatment centers (ASAM 3.1, 3.3, 3.5 & 3.7), acute treatment center, crisis stabilization unit, crisis respite)

6. Withdrawal management facilities (ASAM 3.2WM & ASAM 3.7WM)

7. Opioid treatment programs that are licensed to compound, administer, or dispense a controlled substance (pursuant to section 27-80-204).

*Providers not listed above who provide behavioral health treatment may request permission to participate in the Registry from the Office of Behavioral Health.*
Who Can Access the Registry?

- Registered users with beds/OTPs
- Crisis system (view access)
- Some police/EMTs (view access)

OBH plans to expand view access for the Crisis system and ASOs, but that will occur sometime (soon) after April 1.
Implementation Timeline

Now - March 8: Finalize program contact information
● Providers submit program contact information with David Corral to provide a specific “delegated User” for their program(s).

April 1: Registry opens
● All programs who provided OBH with their Delegated User will have access to the Registry

April 1 - April 30: Implementation period
● Programs coordinate internal workflow and add additional users, as needed
● Programs enter required information into Registry (“one-time” information about program accommodations and restrictions)
● OBH updates any missing/erroneous information for programs, solidifies unclear definitions, adds additional “viewer” access
● OBH continues to clarify legislative requirements for participation
● OBH continues monthly Q&A drop-in sessions
● Daily bed counts are not required, and no penalties are enforced.

July 1: Daily capacity updates begin
● Daily bed updates will be required, but penalties for noncompliance will not be enforced.

Open Forum

Wednesday, June 2  •  11:00am - 12:00pm
https://meet.google.com/cch-quss-fmr
Or dial: (US) +1 260-306-5089 PIN: 173 160 483#
Updates & Important Information
Utilization Management Service Count UPDATE!

Utilization Management Policy -

Services up to session 25 do not require an authorization. Sessions 26+ require an authorization.

**Update! Sessions are counted fiscal year (July 1 – June 30)**

Any authorizations you currently have for members will expire 6/30/2021 & the new count will begin July 1, 2021.
New Uniform Services Coding Manual Release

Be sure to stay up to date with the latest Uniform Services Coding Manual released **April 1, 2021**

COVID-19 Vaccination Information

Colorado COVID-19 Vaccination Data

- Colorado is in Phase 1 & 2
- 1,428 Total Vaccine Providers
- 2,759,852 People Immunized with One Dose
- 2,256,210 People Fully Immunized
- 4,558,845 Cumulative Doses Distributed
- 4,869,450 Cumulative Doses Administered

Stay up to date [covid19.colorado.gov/vaccine](http://covid19.colorado.gov/vaccine)

Find out Where you can get vaccinated [covid19.colorado.gov/for-coloradans/vaccine/where-can-i-get-vaccinated](http://covid19.colorado.gov/for-coloradans/vaccine/where-can-i-get-vaccinated)

Health First Colorado will even help members schedule a ride to the doctors appointment, or reimburse you for one, if needed. Visit [www.healthfirstcolorado.com/nemt/](http://www.healthfirstcolorado.com/nemt/)

In Northeastern Colorado you may also visit [www.nchd.org/covidvaxlink](http://www.nchd.org/covidvaxlink)
Stay Up To Date

Every 2 weeks we provide a Newsletter including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!
Upcoming Trainings

The Next RAE Roundtable – The 2\textsuperscript{nd} Friday of the month
6/18/2021 @ 11am
Chapter 06

Questions & Open Discussion
Thank You

Contact Us

📞 888-502-4189
🌐 www.northeasthealthpartners.org
✉️ northeasthealthpartners@beaconhealthoptions.com

🌐 https://www.facebook.com/northeasthealthpartners.org/

📞 888-502-4185
🌐 www.healthcoloradorae.com
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