Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

Please make sure your line is muted.

To receive the slides shared today please email COProviderRelations@BeaconHealthOptions.com
December RAE Roundtable
What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

• Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,

• Developing a contracted statewide network of behavioral health providers,

• Administering the Department’s capitated behavioral health benefit,

• Onboarding and activating members,

• Promoting the enrolled population’s health and functioning, and

• Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.
FQHCs:

sunrise COMMUNITY HEALTH

Salud Family Health Centers
EXCELLENCE. EVERY PATIENT. EVERY TIME.

CMHCs:

CENTENNIAL MENTAL HEALTH CENTER
Moving lives forward

NORTH RANGE BEHAVIORAL HEALTH
Where hope begins.

Administrative Service Organization:

beacon health options
What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.
Agenda

01 Welcome & Introductions
03 Facility Rosters
05 National Stress-Free Holidays Month

02 Revalidation - Reminder
04 Billing/Coding Resource
06 Reminders, Questions & Open Discussion
Welcome and Introductions

Thank you for joining the RAE Roundtable
Chapter 02

Revalidation Reminder
Health First Colorado Provider Revalidation

Health First Colorado (Colorado’s Medicaid program) providers must revalidate in the program at least every five (5) years to continue as a provider. Organization Health Care Providers are required to obtain and use a unique National Provider Identifier (NPI) for each service location and provider type enrolled.

* if you have multiple locations you will not have to revalidate all sites at once unless all the locations are approved on the same day. Email notices will be sent separately for each location.

The deadline for the next revalidation cycle will be in October 2020, based on previous enrollment approval dates. Providers will be contacted via email approximately 6 months prior to their revalidation deadline with further instructions. Attempting to revalidate by completing a new application before being notified will create duplicate enrollments and cause claim processing issues.
Health First Colorado Provider Revalidation

What can providers do to prepare?

Ensure each National Provider Identifier (NPI) for Health First Colorado is also enrolled with Medicare, for providers who bill Medicare.
   Please see the Colorado NPI Law web page for more information.

Obtain a new NPI prior to revalidating, if needed. House Bill 18-1282 requires newly enrolling and currently enrolled organization healthcare providers (not individuals) to obtain and use a unique NPI for each service location and provider type enrolled in the Colorado interChange.
   Visit the Colorado NPI Law web page for more information.

Ensure all data and contact information in each enrollment profile is correct prior to revalidation.
   For specific information for billing groups and rendering providers, refer to the Special Revalidation Newsletter III.

If the Web Portal log-in credentials need to be reset in order for the provider to access it, contact the Provider Services Call Center at 1-844-235-2387.
Health First Colorado Provider Revalidation

For step-by-step instructions on updating provider affiliations and contact information, refer to the Provider Maintenance - Provider Web Portal Quick Guide, available on the Quick Guides web page.

It is important to ensure that employees who have left a provider group no longer have Provider Web Portal access for information such as revalidation, claims, eligibility and banking updates.

Providers must set the status to inactive for any delegates no longer in the group by logging into the Web Portal, clicking on Manage Accounts, and clicking the Add New Delegate/Office Staff tab.

Refer to the Delegates Provider Web Portal Quick Guide, located on the Quick Guides web page, for more information.

You can find all of this information and so much more on the Colorado Department of Health Care Policy & Financing (HCPF) Revalidation website which is linked on the RAE websites:

https://www.northeasthealthpartners.org/providers/
https://www.healthcoloradorae.com/providers/

Scroll down to the bottom and you see PROVIDER ENROLLMENT (REVALIDATION)
Health First Colorado Provider Revalidation

Some of resources you will find:

- Provider Revalidation Manual
- Revalidation/NPI Law Fact Sheet
- Revalidation Quick Guide
- Provider Revalidation Dates Spreadsheet  ---you can check when you are due for revalidation
- Revalidation Information by Provider Type
- Revalidation Information for HCBS providers

- Special Newsletter- Revalidation (Updated)
- Special Newsletter II – Revalidation
- Special Newsletter III – Revalidation

You will also find a section titled, “What information can be updated through revalidation?”
- This section you will find what you can update at the time of revalidation
Chapter 03

Facility Rosters
Facility Rosters

Facilities that would like to add or remove providers must send a facility roster. We do not credential the individual providers at a facility.

The roster form can be found:
https://www.healthcoloradorae.com/providers/forms-templates/
Or
https://www.northeasthealthpartners.org/providers/forms-templates/

You will need to submit one roster for each service location.
Facility Rosters

The information on the facility rosters is critical to ensure that our member receive accurate information and referrals, but it is also crucial for claims processing. If we can’t match a provider to a facility this will cause claim denials.

Please make sure that ALL fields are complete and accurate for all providers.

Only include providers that you are adding or removing not your entire roster.

All providers MUST have Medicaid ID, Taxonomy, Specialty, and Effective included. If these are not included your roster will be returned to you for correction.

The preferred method is that you submit your completed roster(s) for each service location using ProviderConnect (provider portal).

However, if you are unable to upload your roster via ProviderConnect, please submit your completed roster to: coproviderrelations@beaconhealthoptions.com
Chapter 04

Billing/Coding Resource
Billing/Coding Resource

https://www.aapc.com/

They support providers, payers, hospitals and health systems. They help both individuals and organizations submit cleaner claims for fewer denials, faster reimbursement.
You can find a local chapter in Colorado
Chapter 05

National Stress-Free Holidays Month
As shared in our provider newsletter this month:

The holiday season often brings unwelcome guests — stress and depression. And it's no wonder. The holidays often present a dizzying array of demands — cooking meals, shopping, baking, cleaning and entertaining, to name just a few. And if coronavirus disease 2019 (COVID-19) is spreading in your community, you may be feeling additional stress, or you may be worrying about your and your loved ones' health. You may also feel stressed, sad or anxious because your holiday plans may look different during the COVID-19 pandemic.

But with some practical tips, you can minimize the stress that accompanies the holidays. You may even end up enjoying the holidays more than you thought you would.

Click to see some tips
Chapter 05

Reminders, Questions & Open Discussion
Stay Up To Date

Every 2 weeks we provide a Newsletter including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

It's easy to join our mailing list!

Just send your email address by text message:

Text BEACONHEALTH to 22828 to get started.

Message and data rates may apply.
Upcoming Trainings

The Next RAE Roundtable – The 2nd Friday of the month
January 14, 2021 @ 11am