

Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

Please make sure your line is muted.

To receive the slides shared today please email
COProviderRelations@BeaconHealthOptions.com



December RAE Roundtable

What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.

NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



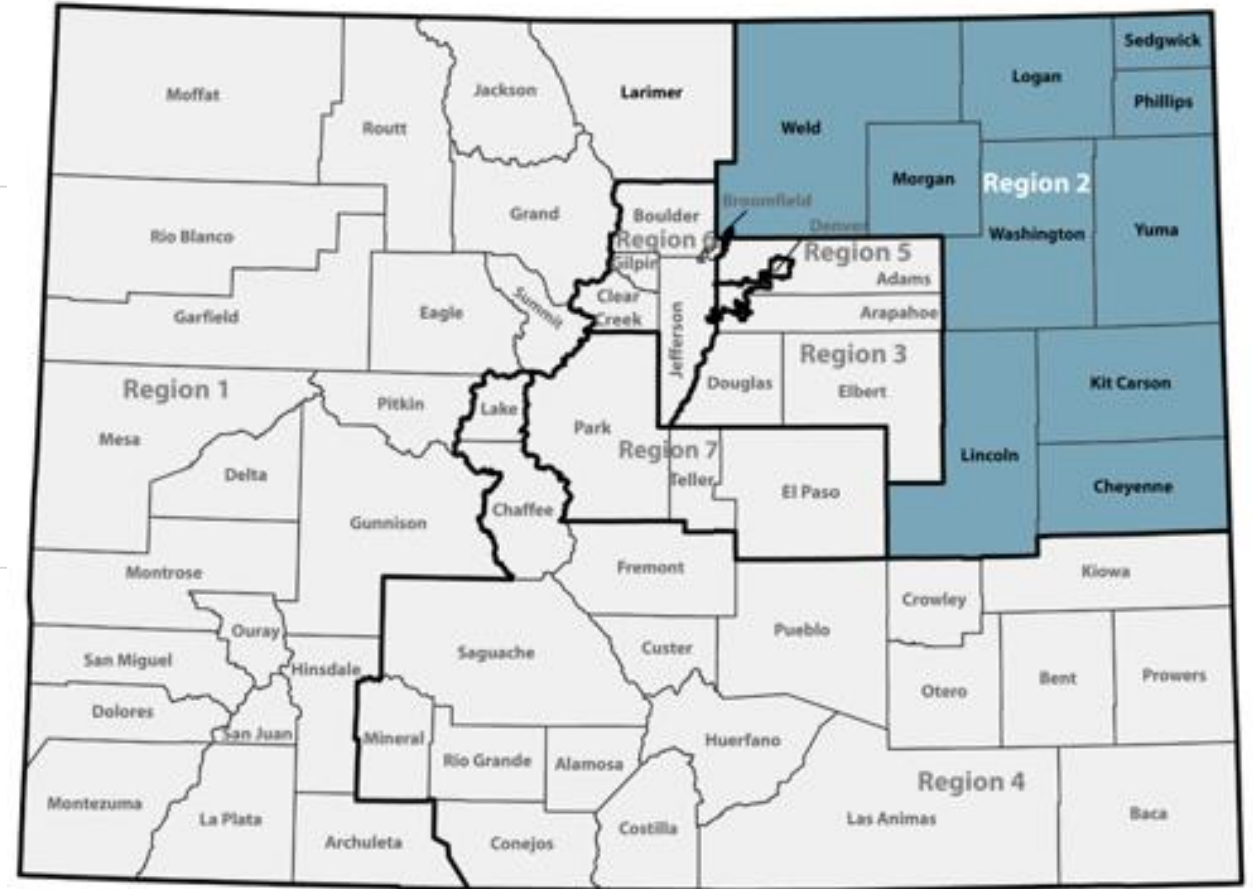
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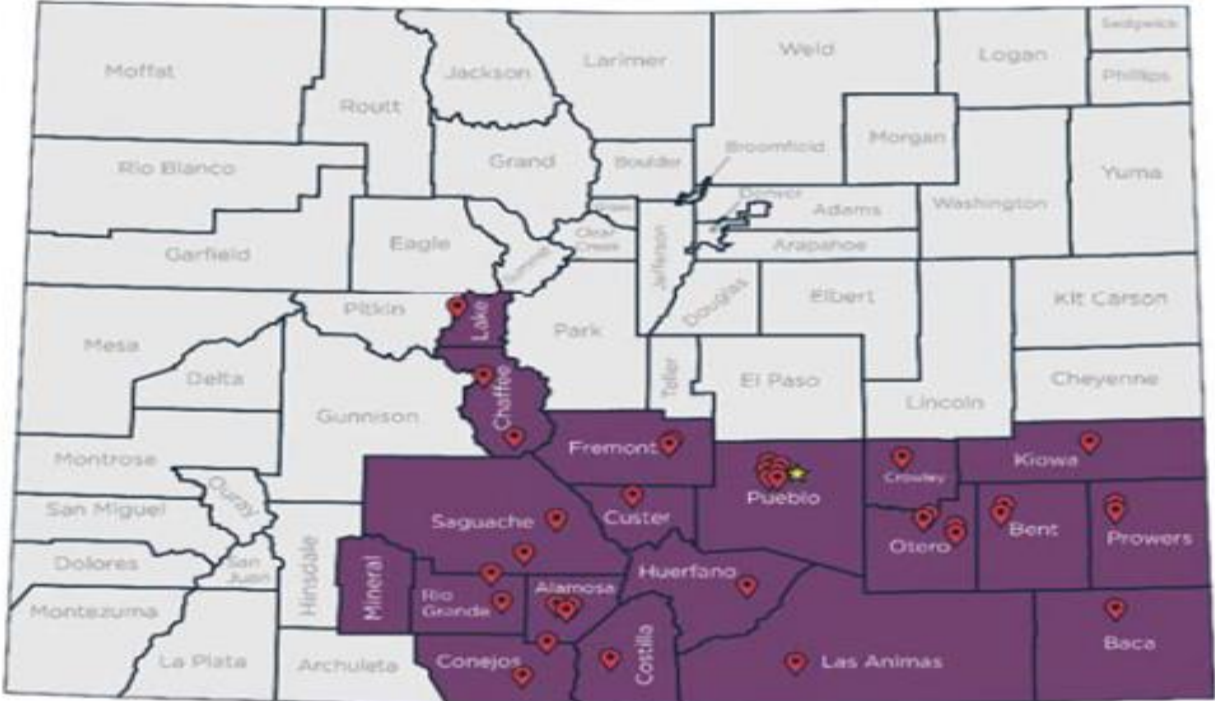


Administrative Service Organization:



Northeast Health Partners





What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.

Agenda

01 Welcome & Introductions

03 Facility Rosters

05 National Stress-Free Holidays Month

02 Revalidation -Reminder

04 Billing/Coding Resource

06 Reminders, Questions & Open Discussion

Chapter

01

Welcome and Introductions

Thank you for joining
the RAE Roundtable

Chapter

02

Revalidation Reminder

Health First Colorado Provider Revalidation

Health First Colorado (Colorado's Medicaid program) providers must revalidate in the program at least every five (5) years to continue as a provider. Organization Health Care Providers are required to obtain and use a unique National Provider Identifier (NPI) for each service location and provider type enrolled.

* if you have multiple locations you will not have to revalidate all sites at once unless all the locations are approved on the same day. Email notices will be sent separately for each location.

The deadline for the next revalidation cycle will be in October 2020, based on previous enrollment approval dates. Providers will be contacted via email approximately 6 months prior to their revalidation deadline with further instructions. **Attempting to revalidate by completing a new application before being notified will create duplicate enrollments and cause claim processing issues.**

Health First Colorado Provider Revalidation

What can providers do to prepare?

Ensure each National Provider Identifier (NPI) for Health First Colorado is also enrolled with Medicare, for providers who bill Medicare.

Please see the [Colorado NPI Law web page](#) for more information.

Obtain a new NPI prior to revalidating, if needed. House Bill 18-1282 requires newly enrolling and currently enrolled organization healthcare providers (not individuals) to obtain and use a unique NPI for each service location and provider type enrolled in the Colorado interChange.

Visit the [Colorado NPI Law web page](#) for more information.

Ensure all data and contact information in each enrollment profile is correct prior to revalidation.

For specific information for billing groups and rendering providers, refer to the [Special Revalidation Newsletter III](#).

If the Web Portal log-in credentials need to be reset in order for the provider to access it, contact the [Provider Services Call Center](#) at 1-844-235-2387.

Health First Colorado Provider Revalidation

For step-by-step instructions on updating provider affiliations and contact information, refer to the [Provider Maintenance - Provider Web Portal Quick Guide](#), available on the [Quick Guides web page](#).

It is important to ensure that employees who have left a provider group no longer have Provider Web Portal access for information such as revalidation, claims, eligibility and banking updates.

Providers must set the status to inactive for any delegates no longer in the group by logging into the Web Portal, clicking on Manage Accounts, and clicking the Add New Delegate/Office Staff tab.

Refer to the [Delegates Provider Web Portal Quick Guide](#), located on the Quick Guides web page, for more information.

You can find all of this information and so much more on the Colorado Department of Health Care Policy & Financing (HCPF) Revalidation website which is linked on the RAE websites:

<https://www.northeasthealthpartners.org/providers/>

<https://www.healthcoloradae.com/providers/>

Scroll down to the bottom and you see PROVIDER ENROLLMENT (REVALIDATION)

Health First Colorado Provider Revalidation

Some of resources you will find:

- Provider Revalidation Manual
- Revalidation/NPI Law Fact Sheet
- Revalidation Quick Guide
- Provider Revalidation Dates Spreadsheet ---you can check when you are due for revalidation
- Revalidation Information by Provider Type
- Revalidation Information for HCBS providers

- Special Newsletter- Revalidation (Updated)
- Special Newsletter II – Revalidation
- Special Newsletter III – Revalidation

You will also find a section titled, “What information can be updated through revalidation?”

- This section you will find what you can update at the time of revalidation

Chapter

03

Facility Rosters

Facility Rosters

Facilities that would like to add or remove providers must send a facility roster. We do not credential the individual providers at a facility.

The roster form can be found:

<https://www.healthcoloradorae.com/providers/forms-templates/>

Or

<https://www.northeasthealthpartners.org/providers/forms-templates/>

You will need to submit one roster for each service location.

Facility Rosters

The information on the facility rosters is critical to ensure that our member receive accurate information and referrals, but it is also crucial for claims processing. If we can't match a provider to a facility this will cause claim denials.

Please make sure that ALL fields are complete and accurate for all providers.

Only include providers that you are *adding* or *removing* not your entire roster.

All providers MUST have Medicaid ID, Taxonomy, Specialty, and Effective included. If these are not included your roster will be returned to you for correction.

The preferred method is that you submit your completed roster(s) for each service location using ProviderConnect (provider portal).

However, if you are unable to upload your roster via ProviderConnect, please submit your completed roster to: coproviderrelations@beaconhealthoptions.com

Chapter

04

Billing/Coding Resource

Billing/Coding Resource

<https://www.aapc.com/>

They support providers, payers, hospitals and health systems. They help both individuals and organizations submit cleaner claims for fewer denials, faster reimbursement.

AAPC's 12 Pets of Christmas is Here! Get Savings on Training, Resources, and more! Check Out Today's Deal



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Oh, the Codes They are A-Changin'.

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- > Forums Homepage
- > Medical Coding Forums
- > Medical Billing Forums
- > Medical Auditing Forum
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- > Practice Management Forum

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Keywords:

behavioral health

☐ Search titles only ?

Posted by:

You may enter multiple names here.

Newer than:



Older than:



 Search

Search results for query: *behavioral health*



Modifiers for mental health

...payer and the details of the encounter. Here's one site that may help: <https://hcpf.colorado.gov/BICMHSEBD-manual> There are some tables starting about a quarter of the way down the page. Maybe the **behavioral health** forum would have some insights, too - you can search for the codes. Best of luck!

Deborah Marsh · Post #2 · Today at 1:56 AM · Forum: Modifiers



Question Outpatient Behavioral health

Can a Psychiatrist and PCM from different offices bill and monitor depression?

surraca · Thread · Monday at 6:06 AM · Replies: 0 · Forum: Behavioral Health



Question Mental Health Prolonged Services

Anyone have experience with prolonged service codes? We've been billing 90837 with place of service 03-school (we are a school based MH agency) and 99354 for prolonged services. The code description is: Prolonged evaluation and management or psychotherapy services in the office or other...

jreg96 · Thread · Nov 18, 2021 · [mental health behavioral](#) [outpatient](#) [prolonged services](#) [school based](#) · Replies: 0 · Forum: Billing/Reimbursement



Question Behavioral Health (ABA) Billing

Can code 97155 and 0373T be billing on the same day?

emaxwell94 · Thread · Nov 17, 2021 · Replies: 0 · Forum: Billing/Reimbursement



Question Psychotherapy codes question

They actually can, if they are qualified to do so. HOWEVER, insurances won't likely pay as they are not credentialed as a **behavioral health** provider.

SharonCollachi · Post #4 · Nov 5, 2021 · Forum: Behavioral Health



Telehealth Examination Guidelines

Hi Lori At my facility we use telehealth all the time. Here is our documentation guidelines, the provider must start note off writing/stating doing Video Conference(Zoom) or telehealth phone call visit. They must put in top of note used 2 verification methods to ensure correct patient speaking...

TThivierge · Post #3 · Nov 4, 2021 · Forum: Medical Coding General Discussion

Chapter

05

National Stress-Free Holidays Month

As shared in our provider newsletter this month:

The holiday season often brings unwelcome guests — stress and depression. And it's no wonder. The holidays often present a dizzying array of demands — cooking meals, shopping, baking, cleaning and entertaining, to name just a few. And if coronavirus disease 2019 (COVID-19) is spreading in your community, you may be feeling additional stress, or you may be worrying about your and your loved ones' health. You may also feel stressed, sad or anxious because your holiday plans may look different during the COVID-19 pandemic.

But with some practical tips, you can minimize the stress that accompanies the holidays. You may even end up enjoying the holidays more than you thought you would.

[Click to see some tips](#)

Chapter

05

Reminders, Questions & Open Discussion

Stay Up To Date

Every 2 weeks we provide a Newsletter including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness Newsletter!!

It's easy to join our mailing list!

Just send your email address
by text message:

Text
BEACONHEALTH
to **22828** to get started.

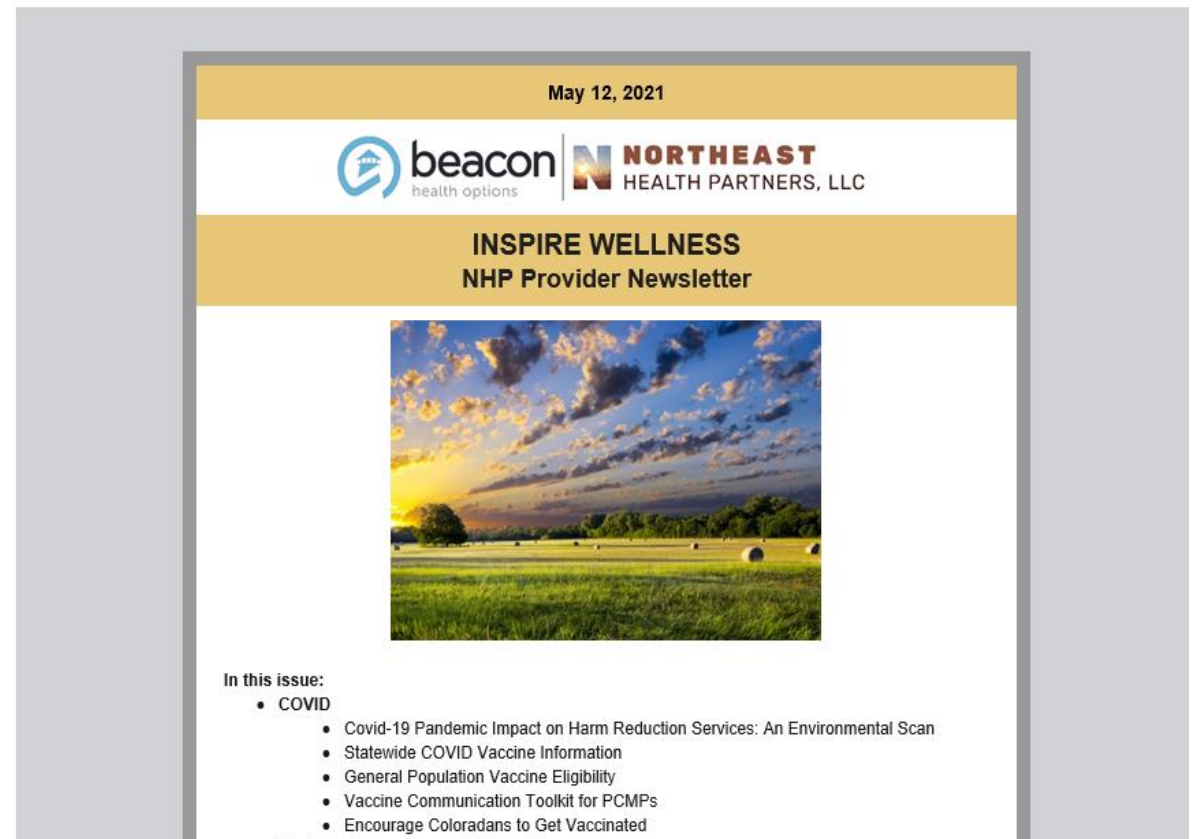


Message and data rates may apply.

Wed 5/12/2021 7:02 AM

Beacon Health Options Provider Relations <coproviderrelations@beaconhealthoptions.com>

NHP Provider Newsletter 5.12.2021



Upcoming Trainings

**The Next RAE Roundtable – The 2nd Friday of the
month
January 14, 2021 @ 11am**

Thank You

Contact Us




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