

July 2018

## Mental Health and SUD Provider Documentation Training

Welcome to the Beacon Health Options network of independent providers. Beacon's Quality Department is responsible for quality of care, auditing, performance measurement, data reporting, and ensuring contract requirements are met.

As an independent provider, you might hear from us for education and training, documentation or other auditing requests, reports on various quality measures, etc. The quality team, along with Provider Relations, is invested in helping you succeed as a Health First Colorado (Medicaid) provider.

Provider chart and claims audits evaluate compliance with Federal and State documentation standards and verify the various elements needed for each claim you submit. Medicaid documentation is more detailed than other insurance companies may require. You will find a section in the Provider Handbook that discusses documentation standards.

The Quality Team can work with you in advance of any future audit to start your Medicaid documentation off on the right foot. The Beacon approach to audits is to work cooperatively with the provider to achieve solutions and to provide education and individual assistance, as needed. However, if solutions cannot be found, or if you do not have documentation for each claim, it may be necessary to ask for a refund of monies paid to you.

Documentation training will be delivered in person in Greeley and Ft. Morgan in early August. You may also contact either Rhonda Borders or Courtney Hernandez with questions or for personal consultation. We have forms, templates, PowerPoint presentations, tip sheets, and other ways to help. Let's work together at the beginning to avoid later complications. Again, welcome to the network.

- Rhonda Borders: [Rhonda.borders@beaconhealthoptions.com](mailto:Rhonda.borders@beaconhealthoptions.com)
- Courtney Hernandez: [Courtney.hernandez@beaconhealthoptions.com](mailto:Courtney.hernandez@beaconhealthoptions.com)

Beacon Health Options' Auditing Team would like to invite you and your agency staff to attend an in-person Mental Health and SUD documentation training at our partner offices on Aug. 8 and 9, 2018. Choose the event that best meets your needs:

### **Wednesday, Aug. 8, 2018, at Centennial Mental Health**

Where: 821 E. Railroad Ave., Fort Morgan CO, 80701

Time: 9 a.m. to 4 p.m.

Documentation training: 9 a.m. to 12 p.m.

Lunch provided from 12 to 1 p.m.

Mental Health and SUD Breakout sessions from 1 to 4 p.m.

[Click here](#) to register for this training

### **Thursday, Aug. 9, 2018, at North Range Behavioral Health**

Where: 1300 N. 17th Ave., Greeley, CO 80631

Time: 9 a.m. to 4 p.m.

Documentation training: 9 a.m. to 12 p.m.

Lunch provided from 12 to 1 p.m.

Mental Health and SUD Breakout sessions from 1 to 4 p.m.

[Click here](#) to register for this training

### **Standard Documentation Training, 9 a.m. to 12 p.m.**

This training will help providers learn more about Health First Colorado documentation standards for member's receiving Mental Health and SUD services by allowing for an open discussion beyond what is available in the self-training packets and round table discussions.

### **Mental Health and SUD Breakout Sessions, 1 to 4 p.m.**

These breakout sessions will help providers learn the fundamentals of documentation as it applies to the specific requirements in accordance with Health First Colorado documentation standards for Mental Health or SUD services.

For any questions concerning this event, please contact Jeremy White, Quality Manager, at [Jeremy.white@beaconhealthoptions.com](mailto:Jeremy.white@beaconhealthoptions.com) or 719-226-7794.

